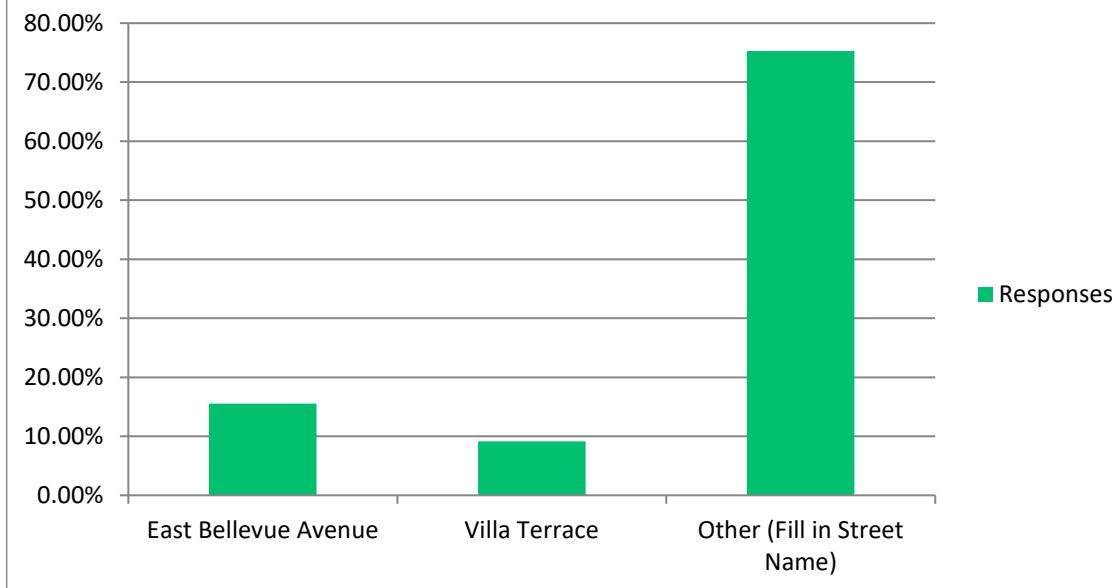


## Train Quiet Zone Program – Community Survey 2025(English Version)

### What street do you live on?

Answer Choices	Responses
East Bellevue Avenue	15.54%
Villa Terrace	9.16%
Other (Fill in Street Name)	75.30%
	<b>Answered</b>
	<b>251</b>
	<b>Skipped</b>
	<b>0</b>

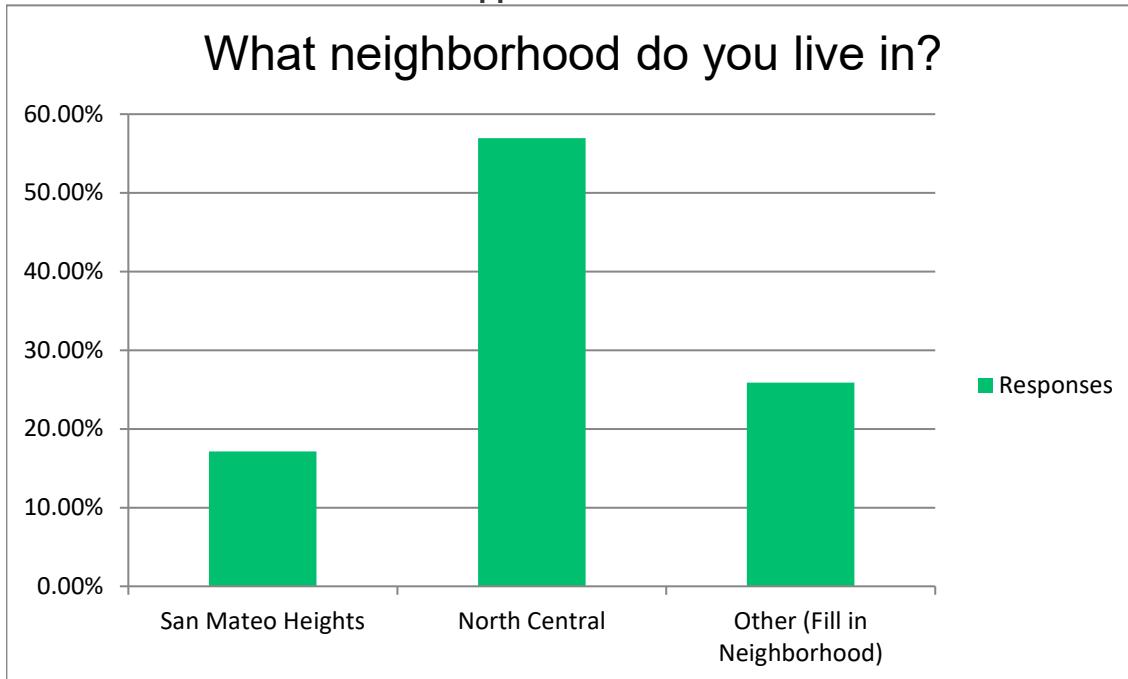
### What street do you live on?



## Train Quiet Zone Program – Community Survey 2025(English Version)

### What neighborhood do you live in?

Answer Choices	Responses
San Mateo Heights	17.13% 43
North Central	56.97% 143
Other (Fill in Neighborhood)	25.90% 65
<b>Answered</b>	<b>251</b>
<b>Skipped</b>	<b>0</b>

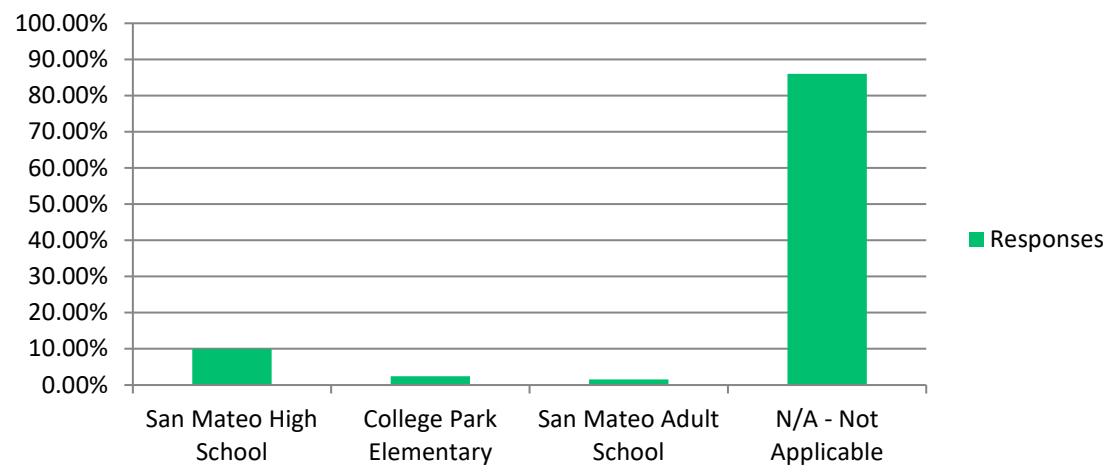


## Train Quiet Zone Program – Community Survey 2025(English Version)

### Are you a parent, student, or employee affiliated with a school in the neighborhood?

Answer Choices	Responses	
San Mateo High School	9.96%	25
College Park Elementary	2.39%	6
San Mateo Adult School	1.59%	4
N/A - Not Applicable	86.06%	216
	<b>Answered</b>	<b>251</b>
	<b>Skipped</b>	<b>0</b>

Are you a parent, student, or employee affiliated with a school in the neighborhood?

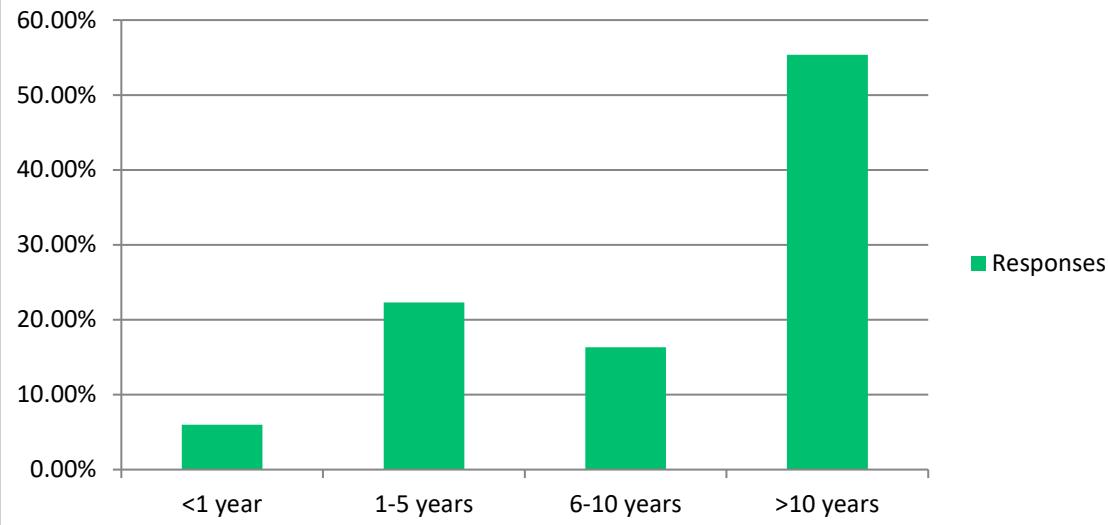


## Train Quiet Zone Program – Community Survey 2025(English Version)

### How long have you lived in the community?

Answer Choices	Responses
<1 year	5.98%
1-5 years	22.31%
6-10 years	16.33%
>10 years	55.38%
<b>Answered</b>	<b>251</b>
<b>Skipped</b>	<b>0</b>

### How long have you lived in the community?

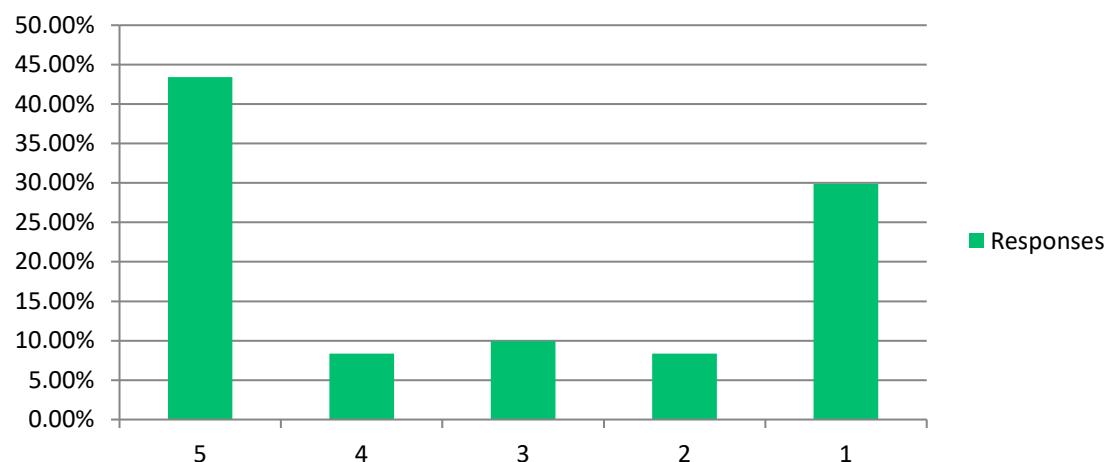


## Train Quiet Zone Program – Community Survey 2025(English Version)

On a scale of 1 to 5, how important is reducing train horn noise to you? (1 being not important, 5 being very important)

Answer Choices	Responses
5	43.43% 109
4	8.37% 21
3	9.96% 25
2	8.37% 21
1	29.88% 75
Answered	251
Skipped	0

On a scale of 1 to 5, how important is reducing train horn noise to you? (1 being not important, 5 being very important)

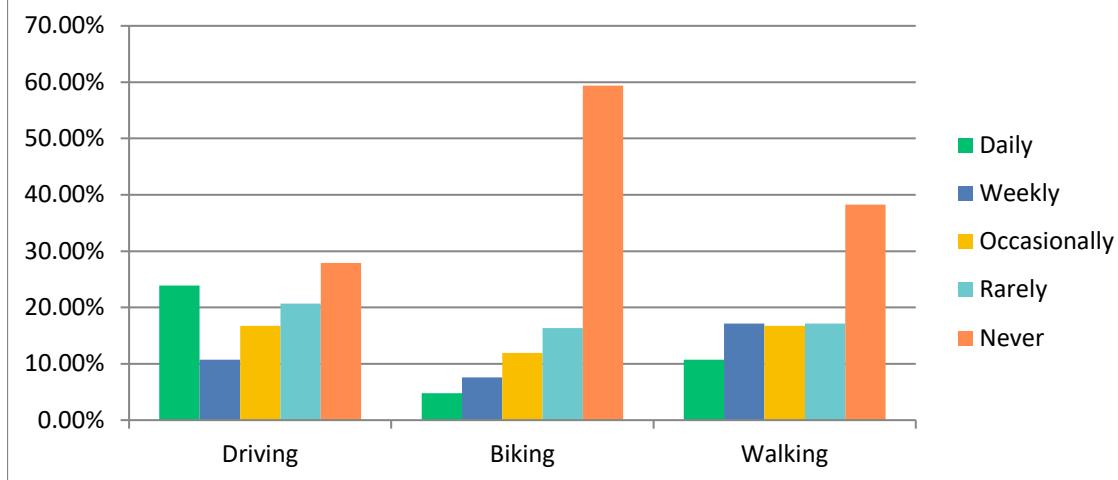


Train Quiet Zone Program – Community Survey 2025(English Version)

How frequently do you cross the railroad tracks on Villa Terrace using each of the following transportation modes below?

	Daily	Weekly	Occasionally	Rarely	Never	Total					
Driving	23.90%	60	10.76%	27	16.73%	42	20.72%	52	27.89%	70	251
Biking	4.78%	12	7.57%	19	11.95%	30	16.33%	41	59.36%	149	251
Walking	10.76%	27	17.13%	43	16.73%	42	17.13%	43	38.25%	96	251
					Answered	251					
					Skipped	0					

How frequently do you cross the railroad tracks on Villa Terrace using each of the following transportation modes below?

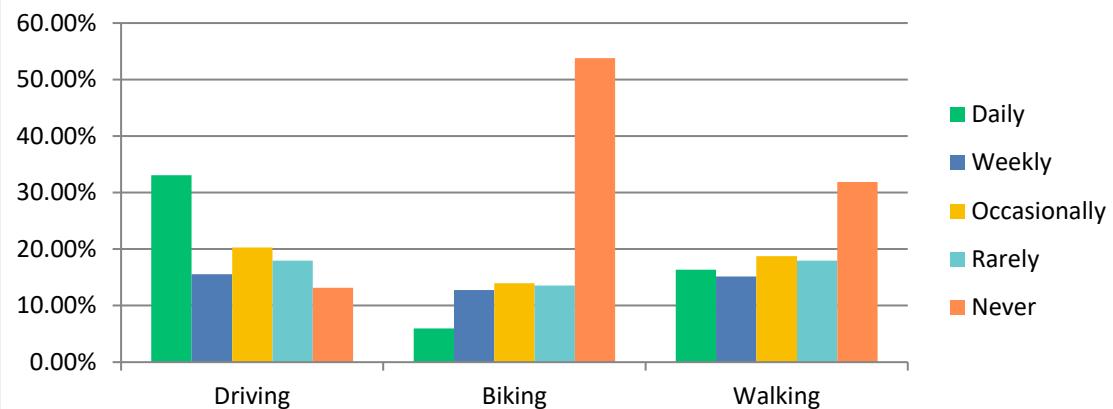


Train Quiet Zone Program – Community Survey 2025(English Version)

How frequently do you cross the railroad tracks on East Bellevue Avenue using each of the following transportation modes below?

	Daily	Weekly	Occasionally	Rarely	Never	Total
Driving	33.07%	83	15.54%	39	20.32%	51
Biking	5.98%	15	12.75%	32	13.94%	35
Walking	16.33%	41	15.14%	38	18.73%	47
					Answered	251
					Skipped	0

How frequently do you cross the railroad tracks on East Bellevue Avenue using each of the following transportation modes below?

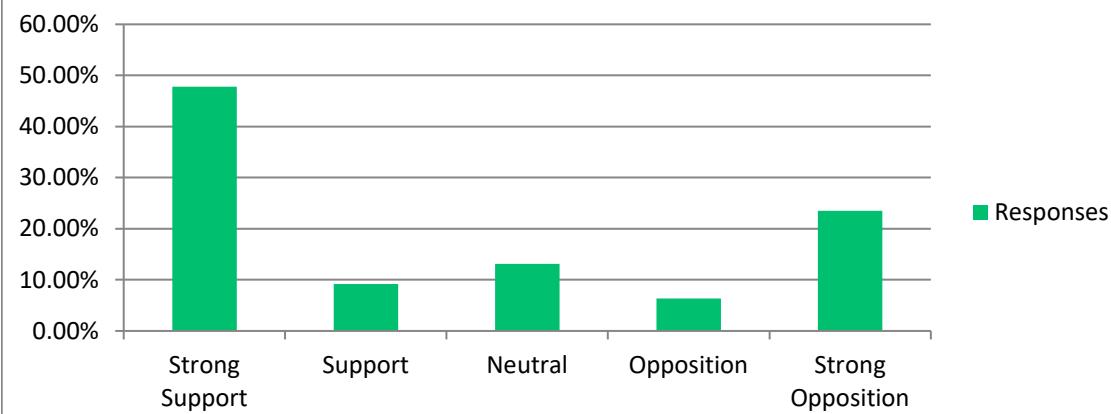


Train Quiet Zone Program – Community Survey 2025(English Version)

**Given the safety and noise reduction benefits and impacts of the project, how strongly would you support the closure of the Villa Terrace railroad crossing?**

Answer Choices	Responses
Strong Support	47.81% 120
Support	9.16% 23
Neutral	13.15% 33
Opposition	6.37% 16
Strong Opposition	23.51% 59
<b>Answered</b>	<b>251</b>
<b>Skipped</b>	<b>0</b>

**Given the safety and noise reduction benefits and impacts of the project, how strongly would you support the closure of the Villa Terrace railroad crossing?**

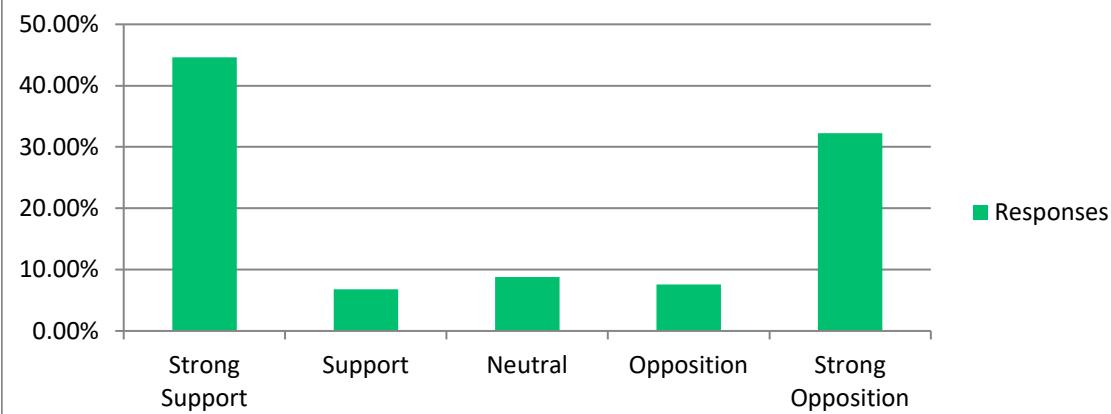


Train Quiet Zone Program – Community Survey 2025(English Version)

**Given the safety and noise reduction benefits of the project, how strongly would you support the closure of the East Bellevue Avenue railroad crossing?**

Answer Choices	Responses
Strong Support	44.62% 112
Support	6.77% 17
Neutral	8.76% 22
Opposition	7.57% 19
Strong Opposition	32.27% 81
Answered	251
Skipped	0

**Given the safety and noise reduction benefits of the project, how strongly would you support the closure of the East Bellevue Avenue railroad crossing?**

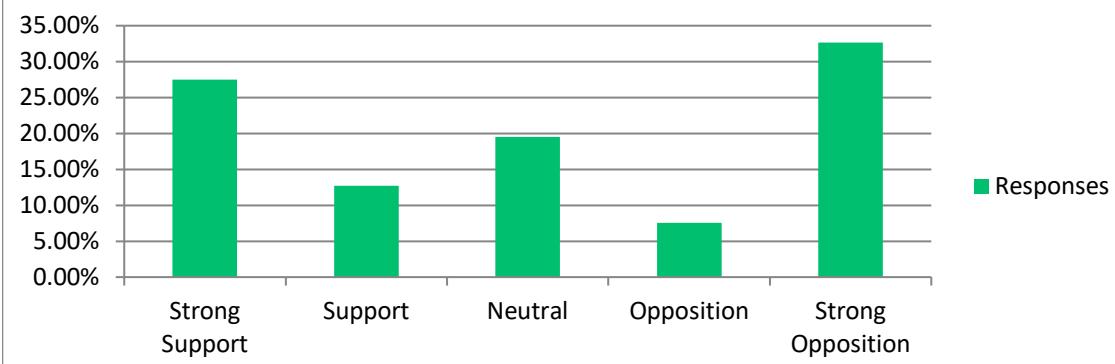


Train Quiet Zone Program – Community Survey 2025(English Version)

**Given the safety and noise reduction benefits, and if at least four (4) parking spaces were lost, how strongly would you support the extension of the concrete medians on East Bellevue Avenue?**

Answer Choices	Responses
Strong Support	27.49%
Support	12.75%
Neutral	19.52%
Opposition	7.57%
Strong Opposition	32.67%
<b>Answered</b>	<b>251</b>
<b>Skipped</b>	<b>0</b>

**Given the safety and noise reduction benefits, and if at least four (4) parking spaces were lost, how strongly would you support the extension of the concrete medians on East Bellevue Avenue?**

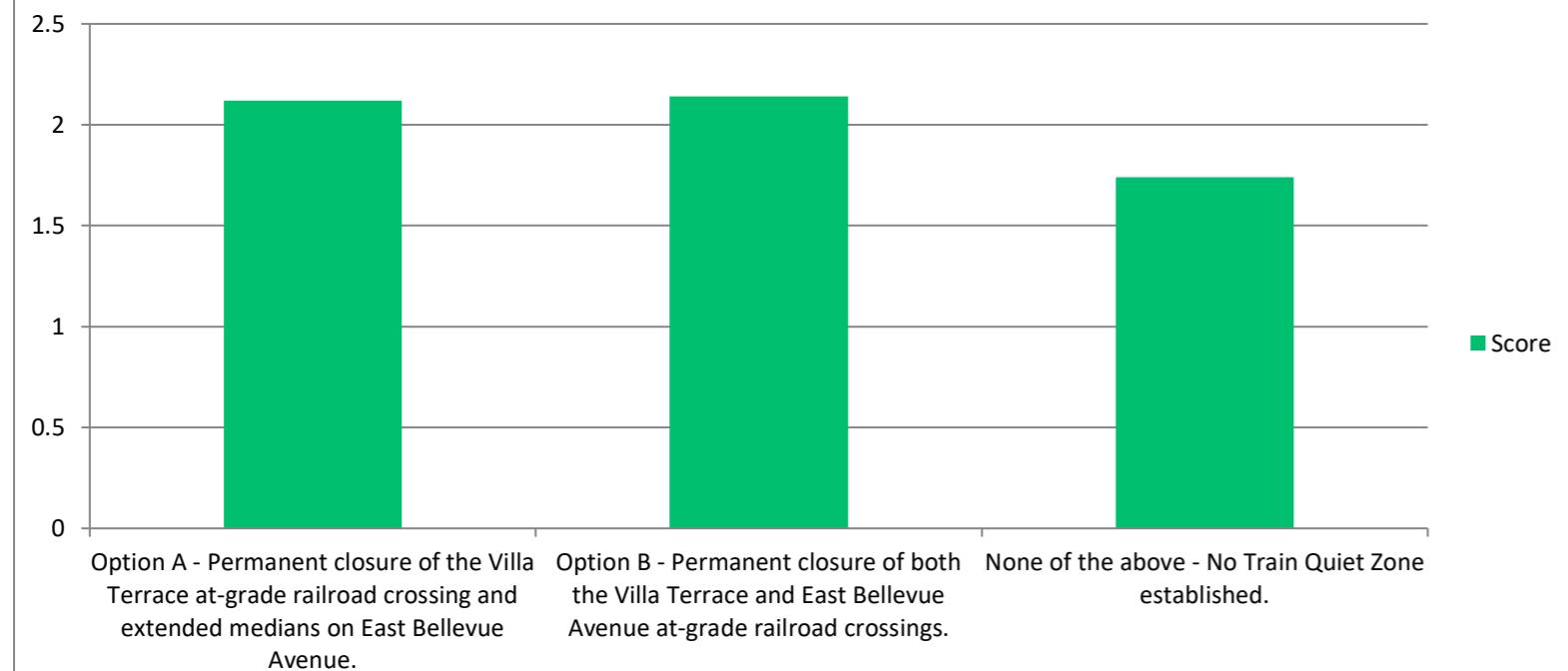


Train Quiet Zone Program – Community Survey 2025(English Version)

Given the safety and noise reduction benefits and impacts of the project, please rank the following options from 1 to 3, with 1 being the option you support the most and 3 being the one you support the least.

	1	2	3	Total	Score
Option A - Permanent closure of the Villa Terrace at-grade railroad crossing and extended medians on East Bellevue Avenue.	23.11%	58	65.34%	164	11.55%
Option B - Permanent closure of both the Villa Terrace and East Bellevue Avenue at-grade railroad crossings.	45.82%	115	22.71%	57	31.47%
None of the above - No Train Quiet Zone established.	31.08%	78	11.95%	30	56.97%
				143	251
					2.12
					2.14
					1.74
					251
					0
				Answered	
				Skipped	

Given the safety and noise reduction benefits and impacts of the project, please rank the following options from 1 to 3, with 1 being the option you support the most and 3 being the one you support the least.



## Train Quiet Zone Program – Community Survey 2025(English Version)

**Reasons for Support/Opposition:Please briefly explain your reasons or concerns for supporting or opposing the options above.**

Answered	207
Skipped	44

Response Date	Responses
Aug 12 2025 08:21 PM	I oppose because on E. Bellevue Ave it's a Main Street for a lot of people and students. Parking is already difficult to have and a lot of times we have to park across the railroad tracks.
Aug 12 2025 07:21 PM	We are tired of the horn noise! Sorry if @8 homes have to drive a few blocks around- the thousands of us deserve a quiet zone!!
Aug 12 2025 04:55 PM	Our family lives between Poplar Avenue and the downtown San Mateo train station. Train noise has been a constant in our lives during the three decades we've lived here. The switch to electric trains has been a tremendous improvement in our quality of life. Reducing train horn noise would improve quality of life (and sleep!) for many, many people in the area.
Aug 12 2025 10:33 AM	I support the Villa Terrace crossing to close because the gates ringing impact my family all the time as we live next to the tracks. I strongly oppose closing the Bellevue crossing as this would greatly impact traffic and our ability to get around our neighborhood.
Aug 12 2025 08:54 AM	The loss of parking on E Bellevue concerns us, like the idea of slower neighborhood streets with less thru traffic. I do wish there could be a raised path for bikes and pedestrians. Would be nice for the neighborhood to remain connected and a better option for the K-12 children who walk down our street to get to school at San Mateo High and Fiesta Gardens, including our own children
Aug 12 2025 08:46 AM	Noise and safety will be improv d greatly.
Aug 12 2025 08:16 AM	Trains are very loud in San Mateo!
Aug 12 2025 08:08 AM	It's the quickest and easiest access to San Mateo high school for my kids to cross at Villa Terrace. Please don't close it. My kids would need to walk all the way to peninsula Ave or poplar. We moved to this neighborhood many years ago for the convenience to the schools and highway 101 access. We know we'll hear the train. The mornings during school drop offs gets really hectic with traffic. With the closure of villa terrace AND E Bellevue more kids might start getting rides to school creating more traffic. Please don't close either of them. It's just going to creat more traffic for the surrounding neighbors. Traffic on my street will be worse as well since people will start using Highland to get to either poplar or peninsula Ave. This was not a very well planned program for the neighborhood. Nobody who lives in this area minds the train noise very much.
Aug 12 2025 06:38 AM	The train noise is over the top, excessive and impacts us from early morning through midnight and it has ruined the quality of life. Everyone in San Mateo is talking about it, something must be done, we've been talking about this for a long time now.
Aug 11 2025 08:08 PM	The daily train horns need to stop unless emergency measures need to be taken
Aug 11 2025 08:03 PM	If it's not broken don't break it.
Aug 11 2025 07:20 PM	I'm not in favor of this program at all.
Aug 11 2025 07:18 PM	Traffic will reroute into other streets and clogs the already congested Peninsula Ave. and State street and Claremont St.
Aug 11 2025 06:56 PM	People who live on tracks CHOOSE to live on RR Tracks.
Aug 11 2025 06:17 PM	Train Regulations and laws need to be modernized - to strobe lights and localized noise or maybe an App.
Aug 11 2025 05:57 PM	Need traffic to flow
Aug 11 2025 05:52 PM	Train regulation needs to adopt new Technology instead of HORNS that are NOT effective to stop people not paying attention.
Aug 11 2025 05:38 PM	Extra traffic will flow onto Peninsula Ave and Claremont St and Poplar which are narrow streets with steady flow of cars now.
Aug 11 2025 04:26 PM	People who live on train tracks get discount pricing and knew the RR was there when they moved in!!
	I'm not in favor of this program, because I believe it would create more traffic and confusion during commute hours. I also believe it would be unsafe for kids to walk around on the adjacent busy streets.
	Furthermore, I believe this program is waste of resources and Tax payers money.
	We've always used E. Bellevue from W. Bellevue to get to San Mateo high. We go to concerts and events at San Mateo high school and because parking is tough right at the school it's easier sometimes to walk or park on the west side of the tracks. We would have to walk to Poplar Ave or Peninsula Ave if E. Bellevue and Villa Terrace are closed. It's not as if the trains will ever be completely quiet, this is a big expense, the train is already blowing the horn at Peninsula Ave, which is so close to Villa Terrace. Who's actually complaining about the noise? Is traffic not a bigger concern? And parking if those two roads are closed? And during events at San Mateo high it be even worse if you can't walk across the tracks.
	It will be horrible trying to get to San Mateo High school with the only option being Peninsula Ave or Poplar if you live on Villa Terrace and E. Bellevue ave on the West side of the train tracks. This closure is the worst idea ever. The train noise and hooting is not that bad. We have lived in this neighborhood for over 10 years.
	Increasing motor vehicle traffic to surrounding areas and reducing pedestrian mobility does not sound like a good idea. Furthermore, the noise will not and should not be reduced as that acts a safety measure to prevent accidents.

While I support the closure of both E Bellevue & Villa Terrace to create a train quiet zone, during the community meeting concerns were raised including (1) increased congestion of Poplar intersections and (2) limited pedestrian & vehicle access to SMHS. While 2 quad gates are too expensive and lacking in safety rating, closing Villa Terrace and installing just one quad gate at E Bellevue Ave would be a good compromise.

Aug 11 2025 04:11 PM  
Aug 11 2025 03:37 PM

Also, I worry about the safety of the extended median option- garbage trucks, delivery trucks, etc would create obstacles some drivers might be tempted to go in the other lane to get around.

Aug 11 2025 01:15 PM  
Train noise and safety have been an ongoing concerns for years in San Mateo and it needs to be addressed

Aug 11 2025 01:08 PM  
We've been fighting for a quiet zone for years now and train noise has gotten much worse w many more trains. This impacts thousands of residents negatively and needs to happen - implement the quiet zone!!

Losing parking is a turn off. Closing these and creating rerouted congestion of cyclists, pedestrians and drivers is a nightmare. Living by train tracks means you have to get used to it. Especially if those noises are for safety.

My neighbors and I are in strong opposition to this proposal. This will back up traffic in the entire neighborhood. The train noise does not bother the residents, but parking and traffic are the bigger issue and the City should make proposals to alleviate traffic and parking issues.

This appears to be a project to give developers money and later they will say this proposal didn't work out after all, like the bike lanes on North Humboldt and after wasting thousands or millions of dollars, residents are demanding that they put things back the way they were.

Our neighborhood cannot afford to lose one parking space. We are already ready to kill each other over parking. SM Police already cannot respond to all the calls about illegal parking and cars left in front of resident's houses for more than 72 hours. People block our driveway regularly trying to fit their car in a space that is not big enough and the City considers this a low priority and it takes the police sometimes all night to come out and respond.

One already cannot turn left off North Claremont onto Peninsula Ave. in the evening because it is so busy and it is offset with very limited visibility. If those streets close, more cars will be forced to make that left onto Peninsula Ave and it will back up and there is a bus stop there that blocks traffic off of North Claremont onto Peninsula completely when it is there. The train stops traffic at Peninsula and cars back up almost the entire length of Peninsula Ave at times.

I am wondering how it is legal for City Council members to use campaign materials that support developers like "yes" on measure T. This should be illegal for a measure to support certain candidates for their votes on high rise structures.

Aug 11 2025 11:33 AM  
Aug 11 2025 11:24 AM

You can't enjoy being outside with the gate clanging and train laying on there horns.

Aug 11 2025 10:52 AM  
We don't need a quiet zone. We use these streets to get my children to school at the Park School. Sometimes they walk home over these streets. Peninsula and Poplar are too crowded and dangerous for walking and driving, too many cars.

This would ruin our neighborhood and make it more congested than it already is. Train noise is not an issue, but traffic and parking are huge issues. We need more parking and less density, and that is what the City should be focusing on. We use the crossing on Villa Terrace every day to reach San Mateo Drive because Peninsula and Poplar are too crowded. If you close Villa the school buses that pick up the kids at the shelter will have to make a U-turn, and the trucks delivering to the businesses on Villa will block them from making a U-turn, and it will be a mess. Also, the current sign at the crossing does not ask people to fill out the survey with a QR code; it just tells them what will happen, as if it is a done deal and does not encourage residents and users to speak out. I am speaking out. This is not good for our neighborhood and will create a mess for all of San Mateo including those who live on the West side because they will be stuck in the back up on Peninsula and Poplar that will increase. In addition to the congestion and density that already exists in our neighborhood and on Poplar, they are building a new school on Poplar, which will cause more back up because of construction and magnet school drop-offs from people coming from all over the city to bring their kids and work there. The city council members need to come to our neighborhood and spend some time there and drive around and walk the neighborhood in the morning and late afternoon, before they close our streets, and they can see for themselves what a mess it will create. There are also many more reasons why these streets should not be closed. A person was killed at Peninsula and North Delaware last year, and the closure of streets will only increase traffic at the intersection. When coming down Barriolette at El Camino, it is necessary to turn right and then turn onto State St. and travel over the tracks at Villa Terrace because it is too hard to turn left off Barriolette at El Camino. Not being able to cross at Villa will force a dangerous left turn on El Camino or North San Mateo Drive. Already, the bike lanes on North San Mateo Drive have forced it into one lane going north and made it difficult to get through the intersection at Peninsula Ave at the light, and have slowed traffic greatly. If you don't know what I am talking about, you need to come spend some time on these streets. The train noise is very light, but traffic and parking are terrible.

Aug 11 2025 10:46 AM  
I strongly support closure of Villa terrace, I have witnessed drivers speed around lowered gates, I do lean towards keeping Bellevue open as it appears this is a well traveled route for high school students and Poplar will get busier if Bellevue closes. There will be more left turns from Poplar into the neighborhood north of Poplar

Aug 11 2025 09:27 AM  
Aug 11 2025 07:56 AM

I am hoping the train noise can be decreased all along the tracks

Aug 11 2025 07:55 AM  
Need to reduce the horn noise. Also, the horn noise is unbearable and excessive at the 9th and B street area. The horn is constantly blasted. Traffic is always getting backed up at this point. It's affecting quality of life in San Mateo.

Aug 10 2025 11:10 PM  
Support the closure of these streets for the benefit of all of the City to have a quiet zone!!

Aug 10 2025 09:32 PM Traffic at peninsula and poplar is already too bad  
Number 11. is confusing.  
  
I would support closure of Villa Terrace ONLY.  
I would support keeping Bellevue OPEN as it is a direct route leading from San Mateo High and also has stop lights all the way to El Camino. Closing both roadways would create traffic circulation issues.  
increase traffic on peninsula and poplar adding more safety risks to these streets  
Stop disruption of sleep, especially for families with young children, where sleep is a precious commodity!  
After the implementation of the bike lanes, we lost significant amount of space of vehicle traffic along with parking spaces. Closure of both railroad crossing will make the situation worse for Poplar Ave and Peninsula Ave.  
The train is not that loud  
As a resident of E Poplar closing anything else will make E Poplar more dangerous and congested, potentially making the current situation worse.  
  
The train noise does not bother us from our home on E. Poplar. We frequently use the San Mateo High track and run/walk on Bellevue to get there as it's safer than walking on E Poplar with the traffic. As a daily 101-S commuter, closing either Bellevue or Villa Terrace will severely impact traffic in front of the schools on E Poplar and the S 101 on-ramp. I do not want increased traffic on E Poplar as it's already a two way road and extremely busy. Keep our roads open at the street level so kids can ride/walk to school from the west side of the tracks.  
There is no left hand turn light or stop sign on peninsula/claremont or state/delaware. Removing Bellevue as an option removes safe stop sign options, leaving Poplar as the only option - and Poplar is already impossible during commute hours.  
Train horns are so loud that I can hear them from North Shoreview!  
Closures tend to be permanent forcing traffic to remaining street crossings. With the City's growth posture especially along San Mateo Drive (a two lane street) closures will significantly exacerbate east west traffic on remaining streets - funneling through residential neighborhoods making local streets more unpleasant to drive walk or cycle. Train noise is a concern. As an option consider replacing windows in nearby residences with acoustic rated ones similar to what SF Airport did in overflight areas.  
Our family is strongly opposed to rerouting vehicular traffic to E Poplar Ave and Peninsula Ave due to the impact this will have on congestion, noise, and road safety on these two busy streets which a lot of children have to cross to get to school.  
  
Our family is strongly opposed to rerouting vehicular traffic to E Poplar Ave and Peninsula Ave due to the impact this will have on congestion, noise, and road safety on these two busy streets.  
No it will be a back up traffic problem there are school buses that can't do a u turn on that street of villa terrace and similar trucks unloading fruit that will not be able to turn around it will cause parking problems for people and business on villa terrace u will get accidents if u block the street off  
Less noise pollution in San Mateo  
Closing both crossings seems the safest and preserves parking... we have a lot of at-grade crossings in San Mateo, so routing traffic through main arteries makes sense.  
Tired of the train noise  
It is much less convenient to use Peninsula Ave, as high traffic volume makes it more difficult to turn left to travel toward downtown San Mateo.  
I'm fine with either option as long as a quiet zone is established  
I support what the majority of people  
Living in affected area support.  
You will be causing traffic nightmares for poplar and peninsula  
Very opposed  
Study the long term effects of train horn noise and how it impacts hearing. Does long term exposure to train horn noise make you deaf. Does becoming deaf from train horn noise create a greater risk of a train vs human impact.  
  
Both Peninsula Ave and Poplar are very busy roads and with increased traffic due to rerouting would become more congested and dangerous. Bellevue and Villa Terrace are safer for pedestrians.  
The train noise and slowing of traffic at these stations has become unbearable.

The problem of train noise has been going on for far too long, with efforts dating back years before we even moved to San Mateo. It's time progress be made and the problem get solved.

The problem disrupts every in some way, shape or form, no matter where you live in the city. We all benefit from less noise.

I ranked the closure of both streets as first, as nearly a year ago, residents from both streets were in support of that solution so they didn't lose parking.

I ranked option A as two, as we NEED to solve this issue, and I personally could not care less about losing a few parking spaces for the benefit of all our neighbors in the city.

Doing nothing is last choice. This is a sad option though, as it goes to show that the city has made no progress on other options to solve the problem in the last year. That's a whole year last we could have been implementing the other two options.

Safety

Reducing train noise is extremely important to the quality of life in San Mateo. Noise has increased with the new trains. There is a solution to this problem. Let's make this happen!

I believe this provides nothing, in the 10 years living here I've never heard of someone being hit there or an accident. This would just cause more traffic on the neighboring roads and cause more speeding on side streets.

Aug 09 2025 06:39 AM

Aug 09 2025 05:07 AM

Aug 09 2025 04:38 AM

Aug 08 2025 10:15 PM

Aug 08 2025 09:58 PM

I would like Bellevue closed to cars but still open to pedestrians as that is an important thoroughfare for people to walk through to get either to San Mateo High School or the Woodlake shopping center. Due to the new turn signal improvements at the intersection of E. Poplar at N. San Mateo Dr., and limited driving lanes on Poplar under the tracks, that intersection I now avoid. I use Bellevue instead. I like that light at Bellevue and San Mateo Dr. Closing Bellevue crossing - I strongly oppose. It would dump more traffic on Poplar easterly of San Mateo Drive, intensifying the backup at Poplar and N. Delaware, an intersection we must travel through to get to our home in North Central from Burlingame and Millbrae - including our trips to BART Millbrae Station. We have NOT yet ridden the electrified Caltrain, but strongly support the express train service, as well as its stopping Downtown, which is walking distance - about one mile - from our home on North Grant at East Santa Inez.

Aug 08 2025 08:56 PM

Thank you very very much for this survey. I don't see a problem. Caltrain was here long before the complaining started. It's much better with the new electric trains too. Where do people think they live? Trains, planes, traffic equals noise. Safety begins with people paying attention to their surroundings.

Aug 08 2025 08:42 PM

I think the minor inconvenience is well worth it considering the added safety as well as less horn activity

Aug 08 2025 07:44 PM

We value the railroad over any other work since 1959 I cannot make any changes due to lack of education harassment racism and they really don't care we all appreciate CalTrans to continue here only

please address ownership and who is in charge

Aug 08 2025 06:30 PM

Is this really what the City is wasting money on? You want us to get on transit and reduce single use trips and people want to complain about noise? trains horns are a beautiful reminder of history, present day, and the future...

Aug 08 2025 05:34 PM

Safety of San Mateo High School students along with the fact that Bellevue extends from el Camino to Delaware St., thereby facilitating traffic flow. Villa Terrace traffic would, necessarily, have to snake through its neighborhoods' various streets to get to the shopping center at Delaware and peninsula, get to SMHS , thereby adding traffic to these residential streets.

Aug 08 2025 05:16 PM

There are too many same level crossings and I can hear the horns at night all the time... 😞

Aug 08 2025 04:57 PM

Closing villa terrace would remove traffic in our neighborhood. It would also limit the loud horn that has to blare every time the train goes through. It also provides an extra parking space.

Aug 08 2025 04:41 PM

I think we cannot close Bellevue bc parking is such an issue. Plus if we close Bellevue then there will be increased traffic in already busy roads (poplar and peninsula).

Aug 08 2025 04:35 PM

I believe that the closure of Bellvue crossing would have a significant impact on traffic flow on Ellsworth Court and lead to significant issue for traffic trying to make a left turn onto Poplar after exiting the court on N Ellsworth Ave. already a stressful exit as most trucks ignore the painted red zone and does not seem to be policed in any way?

Several Comments:

Cal Train promised quieter trains. The new electric trains are 40 db quieter measured 1 block away from the grade crossing. Noise is not a problem on E. Bellevue.

Traffic on Poplar will become a nightmare getting on to 101 South during rush hour traffic. Stop using your pre-determined programs/studies. Send people to physically monitor traffic between San Mateo Drive and the freeway south on Poplar. IT IS ONLY ONE LANE ALONG THIS CORRIDOR - SAN MATEO DR TO FREEWAY. I have waited in line 12-15 minutes to travel 2 blocks from Delaware to the freeway.

You will get what you want. The residents get shafted again by people who don't live in our neighborhood. What do you think is going to happen to property values on streets in the area when you create constricted streets?

Do you remember the 7-11 fiasco at the NW corner of San Mateo Dr and Bellevue. We (the neighborhood) beat the city in court and the 7-11 was forced out. The City totally reimbursed 7-11 and their developer's legal costs. The neighborhood spent \$80,000 and the city wouldn't even talk to us about reimbursement. That won't happen again if you force us to court. Save us all some time and money and abandon this absurd project.

Huge supporter of closure as a resident and parent here.

This closure will significantly impact our daily lives, creating challenges for residents and increasing traffic congestion in surrounding areas. It is crucial for us to maintain safe and accessible routes for all community members, and we hope you can see that.

My wife and I are getting older and the horn noise is becoming unbearable.

I am older with a dog and my dog barks each time the train horn goes off and makes the condition much worse.

Aug 08 2025 04:14 PM

Aug 08 2025 09:52 AM

Aug 08 2025 08:54 AM

Aug 08 2025 08:04 AM

Aug 08 2025 07:56 AM

Aug 07 2025 07:35 PM

Villa T and E Bellevue crossings are the only two at grade crossings in the peninsula where there is literally nothing sitting in between railroad and neighborhood. Everywhere else it is separated by at least some commercial structures or roads. This is massive safety risk and hearing loss risk. There are family with kids and day care facility that are too close. Closing both also reduces left turn risk at E Bellevue and N Delaware in front of San Mateo High. Grade separated crossing at Peninsula is right there to be utilized with protected left turn at both Delaware and San Mateo drive, simply much safer. Closing both streets would cause more traffic and congestion on Peninsula and Poplar than there already is. Closing those streets may reduce the horn noise in that area but horn noise can still heard from other nearby areas.

Increased traffic on N. Claremont St and Peninsula Ave.

- people who live by train knew there was a RR there when they moved in!!!!.

- RR legislation rules about trains was defined 50!yrs ago. RR need to Adopt New Tech to Alert unconscious people at the Ctossoing!!

- survival of the fittest, it's a very low percentage of people who die at the crossroads. Sadly, I've known a few over living here for 26 years. But I don't think horns are the answer As the people I knew who died, we're wearing earbuds.

Aug 05 2025 09:39 PM

Aug 05 2025 07:56 PM

Aug 05 2025 06:45 PM

Aug 05 2025 06:39 PM

The train noise impacts quality of life for my young children daily and for my husband who works from home.

Many high schoolers use those crossings to get to and from school. Though, I am concern about safety at those crossings. Are there plans to elevate the tracks, like what was done near Hillsdale and is already done at Poplar?

Need to maintain at least went of these roadways for pedestrian traffic (especially for high school students). I would like to see something. That would support the high speed rail and be less intrusive to the neighborhood such as an underpass if possible.

Aug 05 2025 06:24 PM

I oppose the closure of both Villa Terr and E. Bellevue because of the potential increase in traffic in our neighborhood. With no way to cross the tracks other than Poplar or Peninsula the increased traffic and traffic noise down N. Claremont and N. Delaware is highly undesirable. I am also weary of the increase in the amount of traffic on Poplar due to it being the only exit and entrance point for 101 South. With the normal amount of cars exiting 101 and making their way towards El Camino, having to stop at San Mateo Drive it backs up. If you close the two other ways across the tracks it is only going to get worse. Same goes for people heading towards 101 South and having to all jam onto Poplar or make their way down Peninsula and then down N. Claremont or N. Delaware. The train noise doesn't bother me one bit. The train was here long before any of us moved in; we knew what we were getting into.

Aug 05 2025 05:29 PM

The train noise is very loud especially at night. If we can reduce honking we should do that. Both streets are minor crossings and I do not see an issues rerouting all traffic through other corridors.

Aug 05 2025 04:59 PM

I regularly bike and walk on E Bellevue ave and it would be much less safe to be routed onto peninsula or poplar if it were closed permanently. There is no good bike route to cross Peninsula to get to the bay trail going north.

I am in strong opposition of permanently closing East Bellevue.

The East Bellevue crossing is my path for commute (both by car and by bike), grocery-shopping (car, bike, and foot), and recreation/exercise (bike and foot) as I go to Coyote Point. The safest way to get to work, Coyote Point, or Safeway from Ellsworth Court would go from a ride or drive along safe neighborhood streets to forcing me onto a significantly less safe route: either doubling the time I bike on Peninsula (an arterial with no bike lane/protection) or forcing a left-turn onto Poplar plus a left-turn across westward Poplar traffic. Neither is a safe route.

I'd prefer no Train Quiet Zone over an extended median (which would adversely affect the already dire street parking situation in the area) or a complete closure, but if we truly had to choose one of them, Option A would be the least bad. Option B would quite permanent, and expensive to reverse when residents inevitable see how impactful it would be. Moreover, Option B would further exacerbate traffic issues if Villa Terrace is also closed.

Some other possibilities:

- \* Quad gates also allow for a quiet zone. I'd prefer to wait to fund a proper solution than knee-jerk selecting a worse option now. If this is as expensive as I've heard (\$2-4M), perhaps this cost could be brought down by repurposing the crossing boom mechanisms from Villa Terrace, even if the budget for this project slowly gets accrued over a few years.
- \* California Ave has a pedestrian and bike crossing at Edgehill/Morrell (<https://maps.app.goo.gl/A9DcgeVVe2WZBwti8>); could this be a solution that enables a quiet zone without damaging easy access to San Mateo High School and the businesses at Peninsula/Delaware for the area?
- \* If Option B is selected, then it must include funding to turn Peninsula into a bike-safe road (grade/barrier separation to protect against the increased traffic, green-paint bike lane).

The train horns predate virtually everyone who lives within ear-shot of these crossings, including me. We all moved here knowing that the crossing was right there, and accept that some horn noise is part of that. While I'm a huge supporter of improving the quality of life in this neighborhood, these options - especially Option B - would be "one step forward, two steps back" for the accessibility of the area and safety of using car-alternate ways of getting around.

Aug 05 2025 03:54 PM

Living for over thirty years just three houses away from the at-grade crossing at E. Bellevue Ave. I can tell you that the volume of the train horns has improved and is quieter than any time I can remember in the last twenty years. Would I like for the horns to be even quieter? Of course, but not with either of the two proposals, Option A or Option B being implemented!!!

Having experienced the current shorter medians installed several years ago, (which removed at least six parking spots in the immediate area), proposed (Option A) to an extension of 100 feet on each side of the crossing would remove at least another six spots in a very condensed parking area, but moreover would cause significant safety issues on the street.

With the proposed medians in place there will be issues of safety when delivery vehicles of all types, garbage trucks, Uber vehicles, emergency vehicles, construction vehicles, tree trimming vehicles, city public works vehicles, and others come to a stop within those 100 feet. With no way to get around these vehicles those drivers forced to wait (in some cases for several minutes or longer) will become impatient and the likelihood of those drivers to go around the backup and drive directly at the oncoming traffic will increase! The potential for a serious accident(s) will involve cars with cars, cars with bicycles, cars with pedestrians, and cars with people on scooters and all of the electric modes of transportation now in existence. To add fuel to this fire remember that during the school year the majority of people crossing E. Bellevue will be students! Yikes!

And, may I suggest that the proposed medians would have three foot (or higher) reflective posts installed which will add a look more like that of entering an amusement park than of living in an established neighborhood.

The proposal to close E. Bellevue (Option B) to all pedestrian and vehicular traffic is more palatable than Option A, but is still very unsavory to me. This closure is likely to have a huge negative impact to the E. Bellevue neighborhood and will reach way beyond that. The traffic studies done and the results presented just don't seem to conclude sensibly to me. If both E. Bellevue Ave and Villa Terrace streets are closed the additional traffic on Peninsula and Poplar, so we're told, will not be significant. Really? What is the threshold that's being considered for "significant"?

In addition, there are at least two proposals that appear headed for approval that will add nearly 400 new units of housing on San Mateo Drive within the boundaries of E. Bellevue and Peninsula. I can imagine a significant increase in traffic on those two crossings as a result and am glad I won't have to be accountable to the potential number of residents who don't live in the immediate area, but will be vocal about the impact of Option B.

And, the families who use E. Bellevue to walk to the elementary schools and high schools in the neighborhood will be resigned to having to go a significant distance around to make their way to and from.

Almost two years ago the City Council seemed convinced that the safety of its residents was paramount when discussions were heard regarding the process of establishing a quiet zone. If the goal of establishing a quiet zone is to relieve the hassle of having to hear the trains for some residents at the cost of safety for others, then more considerations, discussions and options have to be considered. We're told quad gates are too expensive for our crossing, yet somehow they were installed downtown. How can we, in our neighborhood, not feel like the proverbial ugly step child not worthy of equal

Aug 05 2025 03:08 PM

Aug 05 2025 02:11 PM  
This is a safety measure above all else, with a side benefit I'd train noise. As people shift to ebikes escooters and regular bikes. The odds that someone will be killed as train frequency rises is going to skyrocket. Driving habits are different. We also need the noise relief and extra safety that the closures  
Traffic directed to Poplar or Peninsula would be horrendous. Already bad at both intersections from Claremont. Good to enter California Drive via Villa Terrace or Bellevue from Claremont. People get used to train noise and barely hear it after a time. Ridiculous to spent large amount of money to close access for noise and cause traffic major traffic problems.  
Never has been an issue for me or any of our neighbors that live on villa terrace.  
I don't feel that the train noise is as much of an issue as many other things in the city, it will be expensive to implement either of the options presented (millions and I'd rather see the money spent elsewhere), and I'm not clear that the people who live by the crossings WANT the potential closures or potential ugly medians right outside their doors. We all bought or rented near train tracks... trains make noise.  
I would rather they enforce the noise that can actually be controlled!  
This would increase the traffic on all adjacent streets and it would not be safe for kids walking to school anymore. In my opinion this Quiet Zone Program is not helping the community. I believe this program is a waste of tax payer money.  
The train noise doesn't bother me.  
Traffic will be severely worse and that continues to be a growing problem in San Mateo  
I live on North Claremont and my mother lives on West Villa Terrace and I use this crossing everyday to go to her. This would push me to travel on already crowded and off set North Claremont at Peninsula Ave. We use Villa Terrace to go north because it is too hard to turn left on North Claremonnt at Peninsula especially after traffic has increased due to the Facebook buildings and the fact that no infrastructure was added with those buildings. They should be working on traffic/parking solutions and wasting time about quiet zones. There are so many complaints about parking. They should be focusing on that. We use the Villa Terrace crossing daily and it is great. We want traffic solutions and we strongly oppose closure of any streets in our neighborhood that we have been a part of for 30 years.

Aug 05 2025 11:04 AM  
Aug 05 2025 08:52 AM  
Aug 05 2025 07:04 AM  
Aug 05 2025 06:18 AM  
We use this crossing every day. We use this to drive, ride our bikes, walk and my children use it to get to Park School. Closing this would be a disaster for traffic flow. This would make us ride our bikes on Peninsula Ave or Poplar which would be very dangerous. This would close us off from accessing the west side of the city. We don't hear any noise because we are used to it. We actually like the sound of the train. We use this crossing to travel north on San Mateo Drive because going on North Claremont and Delaware is dangerous and time consuming. Traffic has increased on Peninsula Ave immensely since the increase in the density of the neighborhood. Parking is also a huge issue. Traffic is a bigger issue than noise. We want to be able to have our children walk to school on streets where they can feel safe from high volume of traffic like on Peninsula and Poplar. This would make our neighborhood an island cut off from the west side and we don't want to always have to pick up our children from Park School, we want to have them be able to walk home. We use these streets each day to get to where we are going. Who from the city lives in the neighborhood who is making this decision? They need to come here around 5 o'clock and try to go west on North Claremont at Peninsula Ave to see how difficult it is before they can make any decision.

Aug 05 2025 02:40 AM  
Aug 05 2025 02:31 AM  
This is the dumbest thing ever. If this happens it doesn't take a study to know that this will increase traffic and push all traffic on to Poplar and Peninsula which are already congested especially at peak traffic times. Turning left from North Claremont onto Peninsula Ave. is almost impossible at certain times of the day. North Claremont at Peninsula is also offset and this causes even greater slowdown and danger. We do not want more stoplights also. We don't want any changes. Closing these streets makes traffic, foot traffic and bike riding to get to our neighborhood school, Park School impossible for children and youth to walk on non-traffic infested streets. Do you evenn know that Park School is our neighborhood grade school? It is not mentioned at all in your survey which is ridiculous. That means that youu don't think that youth should be able to ride their bikes or walk to their neighborhood school College Park is not our neighborhood school it is a magnet school for people coming from all over who drive and not a neighborhood school. Your ideas of a quiet zone create traffic congestion and frustration in a city already plagued withtraffic and your traffic study is old and before the Facebook buildings were in service. This is another scheme to get money to make developers rich. Who cares about getting money from a grant to create a traffic nightmare? Are you serious this about getting money to build soemthing that is not needed and will increase traffic? Don't do anything and don't create this so called quiet zone. They will ring the bell at Peninsula Ave anyways and you will still hear it. Spend money on creating more public transportation and more infrastructure like a new brindge across the bay or solving traffic issues not creating new traffic issues. Do a better job! Don't create a new issue. One more project to make developers rich and not make an improvement. Do not close Villa Terrace and Bellevue. We use them everyday!!!!!!

Aug 05 2025 01:25 AM  
Aug 05 2025 12:14 AM  
We use the Villa Terrace crossing daily. This will force Traffic to use the already congested arteries of Poplar and peninsula Avenue. Already traffic and parking are a nightmare in this neighborhood. Please do not close Villa Terrace. This is totally not necessary and will cause more congestion In frustration in a city that is already overcrowded and too congested. Villa Terrace is a safe place for walkers and bikers who want to walk and ride on a quieter street. It allows us access to get to the high school and the Safeway. It also allows us a better way to get to the freeway.  
Got it. Here's a more personal and direct version:

Aug 04 2025 11:47 PM  
Aug 04 2025 10:17 PM  
I've lived in this neighborhood my entire life, and I've never found the noise to be an issue. The current setup works well for the community, and I don't see a need for any changes. This feels like a solution looking for a problem, and I worry it could disrupt the character of the place I've always called home.  
My children walk and bike to San Mateo Highschool. Closure of both streets will lengthen their trip and force them to use streets with more traffic making their trip less safe.

I'm opposed to these closures. The planning committee needs to provide impact reports and clear plans to address the following:

1. Significant delays to emergency response vehicles and personnel. Poplar avenue gets clogged up during commute hours, especially with school drop-offs.
2. Environmental impact of needing to drive to schools and businesses, instead of walking.
3. A safety plan for high school students since you are forcing them to walk across Poplar avenue. I have been nearly run over by cars twice in the last 7 months while crossing Poplar Ave. Every day, twice a day 50-70 of students walk to the high school via the Bellevue Ave crossing safely. What is the plan to ensure the physical safety of these students during commuter hours?
4. This looks like a systematic plan to segregate richer and poorer neighborhoods. Why is the option to install Quad Gates missing from this survey? Why are the measly noise complainants of few rich people more important than the safety of our children? Why is the impact on emergency services not mentioned anywhere in the survey?

Safety and to prevent people from speeding past our home in order to beat the train.  
Base on the risk involved with leaving either street open the safest decision to support a quiet zone and prevent any negative incidents in the future is option b.

I live on East Bellevue about 5 houses from the train intersection and would not be affected by the medians. I am in strong support of a permanent closure of the Bellevue at-grade crossing. This is the safest option for both pedestrians and vehicles. Additionally, the removal of warning bells (when the gates close) would be a huge improvement for residents who live close to the intersection.

I know this has been on the agenda for many years. I also understand the arguments for and against options A and B (along with the renewed push for the quad gates). This is a difficult decision, but I urge the city council to move forward with what is the safest choice. Having an at-grade crossing in the middle of a neighborhood is a dangerous. Please permanently close this intersection.  
Permanent closure of Villa Terrace and East Bellevue will have enormous negative effects on the traffic on a daily basis that will affect our quality of life. The traffic studies were clearly skewed and are inaccurate. With the ridiculous bike lanes on Humboldt Avenue and Poplar Ave that have taken up parking and decreased the lanes of traffic on San Mateo Dr will only compound the traffic congestion that the quiet zone will create. Not to mention there are 4 schools and a day care that people are trying drop off and pick up. The day care will be almost inaccessible if East Bellevue is closed. Your community survey process is also flawed. Online surveys are not accessible to all and you are unable to capture accurate data and comments. With your online survey you can pick and choose the questions you ask and not capture real opinions of your residents.

It would be wonderful to have a train quiet zone. It would make the neighborhood more peaceful. While it would be somewhat inconvenient to close the crossing at Bellevue in terms of commute time, turning Bellevue into a quiet cul-de-sac with no through traffic would outweigh the downsides. Our children would spend more time in front and we wouldn't have to worry about speeding cars anymore.  
Both reducing train noise and turning E Bellevue into cul-de-sacs would increase neighborhood property values.

The noise is the airplane take offs not the train. This is a safety issue both suggestions create new safety issues on peninsula and popular. How do the kids evacuate from the schools. With road closures.

Just get something done! Traffic calming measures should be implemented on State Street, Villa Terrace, and Claremont Streets.

State street has requested speed humps and been denied due to not meeting a minimum number of cars driving on the street. This is a ridiculous reason - fewer cars that drive really fast are more dangerous than many cars with occasionally fast drivers sprinkled in, because random cars are less likely to be anticipated by a child or dog. At least closing Villa Terrace crossing should reduce volumes a hair.

Living next to the train tracks has been extremely challenging. The constant noise is debilitating and has a serious impact on the health and well-being of those of us who live within 50 meters of the tracks. The last train passes through San Mateo at approximately 12:20 a.m., and the first begins around 5:30 a.m., leaving residents like myself with fewer than five hours of sleep each night for the past eight years. Bellevue sees minimal traffic, so it is difficult to identify any significant downside to implementing this change, despite the concerns expressed at the meeting.

San Mateo desperately needs a quiet zone. When I'm downtown, which is often, there is nonstop train horn noise. Once we have a quiet zone, the entire city will be quieter. Chicago because entirely a quiet zone, because the horns were out of control. Many European cities do not allow train horns. We need to make San Mateo quieter.

I'm against the closures of both. The traffic is going to become SO much worse.

Traffic issues that would result from the closures.

San Mateo high school students should be able to evacuate in all four directions from the school including West going up Bellevue. How do you spell view runs directly into the front of the school and needs to be open for students and for traffic and for safety

Traffic impact and community impact for high school

Support of permanent closure of E. Bellevue is being the (REDACTED) I haven't been able to have a conversation with any train passing (especially since the 2010 rail profile elevation).

I'm in firm opposition to extending the median; their presence is nonconstructive on the relatively narrow road of E. Bellevue. They are more of a hazard than help.

Aug 04 2025 10:12 PM

Aug 04 2025 09:53 PM

Aug 04 2025 09:53 PM

Aug 04 2025 09:50 PM

Aug 04 2025 08:49 PM

Aug 04 2025 08:40 PM

Aug 04 2025 08:27 PM

Aug 04 2025 08:27 PM

Aug 04 2025 08:20 PM

Aug 04 2025 08:15 PM

Aug 04 2025 08:03 PM

Aug 04 2025 07:58 PM

Aug 04 2025 07:36 PM

Aug 04 2025 07:10 PM

Aug 04 2025 06:47 PM

If you closed off our street and put the median in and took our parking spaces away, my husband wouldn't be able to get his work truck or are the truck out of the driveway it has a 19 foot wheelbase. Also, I think that you're gonna make the value of our homes go down if you take away parking spaces and put all the garbage in the middle of the road  
The train horn noise is startling and deafening.  
finding parking is already extremely difficult in our neighborhood and having to walk far at night does not feel safe. It is pertinent that we have parking in front of our houses.  
If the City insists on the train quiet zone program then permanent closure to both streets is the only viable and safe option.

Parking is already a huge issue on E Bellevue and the surrounding streets. Option A would remove several parking spaces and as a property owner this is absolutely not acceptable. The medians would further cause congestion as delivery/garbage trucks need access daily. This would create additional chaos and future accidents.

I have lived on E. Bellevue for 30yrs and the train and horn noise did not just suddenly appear. I urge the City Council to prioritize safety and the effects of parking to residents daily over a select few who think the train is too loud. When deciding to live in this area the train was obviously a factor that we accepted or we would have lived farther away.  
There have been a growing number of incidents on the tracks and I feel that if we were to reduce train noise, the safest and most sensible option would be to close the crossing. In addition, I live right next to the crossing, and a median would make it very difficult for us to exit and enter our driveway. This is especially important to us because we have family members who are disabled and will have a difficult time entering our home without easy driveway access.

I've grown up on Bellevue. My younger siblings used the Bellevue rail road crossing every morning to walk to San Mateo High. While my siblings are no longer students at SMHS, the Bellevue railroad crossing still sees a lot of foot traffic from students every morning and afternoon. As adults, my siblings and I often find ourselves parking directly in one of the four spots that would be removed if option A were implemented. Parking is already difficult in the neighborhood, and I do not want my sisters walking multiple blocks from their car after getting home from a late shift. Having witnessed multiple incidents over the course of living on Bellevue, I am deeply invested in the safety the neighborhood. However, I think both options presented in this survey negatively impact the community living within the direct radius of the Bellevue Crossing. Not having the same lived experience on Villa Terrace, I have no opinion to share on the closing of that crossing, and I think it is important to prioritize the thoughts and opinions of those who are directly impacted by the potential closure of that crossing.

Medians on Bellevue would remove 10 actual parking spaces. It would also prevent contractors from placing dumpsters on 4 properties, making renovations more expensive. Resident at 354 would not be able to park I. His driveway in his painter's van, nor would he be able to park in front of his house. Storm drains would not be able to be serviced in the winter as the vacuum truck needs to be placed in the middle of the street to service drains.  
By not installing quad gates (as was done on 4th Ave) these few residents are burden with hardship that the rest of the residence who benefit from train noise reduction to not have to carry.  
Train horn noise disrupts sleep and quality of life. Willing to close Bellevue crossing for permanent solution despite using this daily. Although the City is clear about what the proposed crossing options would look like, it is not clear how each option would reduce train noise. For example, it seems unlikely that merely extending medians would reduce noise (logically this would only improve safety but still require train horns). Please elaborate this point at the town hall.

If a median is installed in front of our house, I WILL NOT be able to get out of my driveway, I need more than half the street. Unless you're gonna widen the street or shorten the wheelbase on my truck, that's not gonna work. read that again. this was introduced at the last meeting and nothing ever came from it. It's like you're not even listening. just pushing your agenda through. where is our life liberty,pursuit of happiness this whole project takes it all away. no mention ever of the the gate bells, which are loud enough to wake the dead, and who are they saving? They are on long before and long after the train goes by and are as loud as the horns, and the weight and noise of the train as it goes by. no mention ever of that. The horn levels where increased on Nancy Pelosi's hearsay, no science behind loud noises, save lives or any studies or any questions. if you live near the train, you knew the train was there when you took up residence. there's noise in the suburbs that's how it is, what about all the other noises are we going to mitigate those to. if someone's focusing on noise, they literally have nothing else to do, but complain. no one ever comes out to the site to look at anything. It's all done from an office very impersonal. It's like you don't even care about us. I run a business out of my house for 35 years. I need my parking and I need my street and I need to be able to get out of my driveway. Good luck finding a parking space within this area for long trucks. making us jump through hoops to get to our homes, having to wait at stoplights not being able to take the back way, infringes on my freedom. if you're gonna start a project, you need enough money to finish it. This doesn't solve anything it just creates more problems, for us to solve. The train blowing its horn for something that might happen, is like blowing your horn the whole time you're driving your car because you might hit something, or closing down an intersection permanently because there was an accident there. 20+ million for a new park, immigration, lawyers, rental assistance. Makes you wonder. keep our streets open, put the quads in, or leave it the way it is. closing streets because of noise, is not a sensible trade-off.

Closing Villa Terrace has been in your books for most of the 40 years I've lived here. I still have a file from meetings. Please follow through! It dead ends At Claremont anyway. I don't see why it would cost millions. Just build a concrete wall. Bellevue is a much tougher decision as it's a main thoroughfare.  
I live by villa terrace and the noise from the train horns are excessive.  
Additional loss of parking on Bellevue is not an option  
Closing East Bellevue will be a major barrier to the flow of local neighborhood traffic  
Horn noise is obnoxious.

It makes a lot of sense for both traffic and noise reduction. Primarily I like the idea of noise reduction but it will also alleviate speeders that like to avoid San Mateo Drive. Villa Terrace is a speedway of misfits.

This will increase quality of life. Please make it simple and easy for walkers and bikers to get through this area.

We have lived adjacent to the Bellevue crossing on Ellsworth court for over 16 years. Closing both crossings and establishing a quiet zone would drastically improve quality of life for the neighborhood and increase safety, especially with children walking over the Bellevue crossing to go to the High School. Poplar is a safer and close route for pedestrian traffic

This quiet zone project started almost ten years ago. I'll believe the city is actually doing something about reducing train horn noise when I no longer hear train horns.

I am primarily interested in the safety angle. This will discourage fast, cut through traffic on smaller/neighborhood streets and encourage driving on arterials - as intended. Please make sure that any "closed" crossings still facilitate easy access for those on foot and bike.

Care about train noise most and never used those crossings.

too much noise from trains at all crossings.

The city has too many residents with cars and the city should be proactively removing street parking in service of encouraging more residents to walk & bike and use off-street car storage if they need a car. Closing East Bellevue Avenue would harm students who walk and bike to friends, family, and daily attendance at San Mateo High School. Our household patronizes Safeway by biking on Bellevue Avenue & we also recreate at San Mateo High School's track, which is open to members of the public and is a rare, accessible public space in San Mateo Heights. Please do not curtail that access.

Train horns are disruptive and environmental noise reduction are important to my family. I would support a 4way crossing as the most desirable outcome.

These train horns are negatively affecting my family's quality of life.

The train horn noise being reduced would be a huge daily life improvement. I wish there were quiet zone discussions about closer to where I live (9th-1st crossings)

To reduce noise pollution and decrease the amounts of deaths by collision. As a safety precaution for students at the local high school.

Closure of the crossings will impact the immediate neighbors and cause traffic to increase at other intersections.

Ever since the they intalled the new trains the noise has been much worse. We have lived in our current house for 21 years. It is only in the last year or so that the train horn has become almost deafening. Less noise would welcomed! Closing only villa terrace will increase traffic on e bellevue which is already horrible being that is a quicker way to 101 and everyone uses it as such.people fly by sometimes as fast as 40 mph and dont even stop at the sign.Only adding concrete barriers will not only do nothing for this problem but will also take away very valuble parking to local residents. I have lived on this street my whole life (42 years) and the congestion in my neiborhood has become un tollerable the last few years. Please close E. Bellevue as well! Thank you for considering my opinion.

Living on N San Mateo Dr, I frequently use Villa Terrace or Bellevue instead of Poplar or Peninsula. I commute to SSF each day and dealing with Peninsula is a big problem. With N San Mateo Dr improvements in recent years and the complete cock-up which is the light pattern at Poplar, it can take a lot of time to get out of my driveway. Without crossings at least at Bellevue, and at Villa Terrace, the amount of traffic on N San Mateo Dr will be several cars deep at intersections. It's dangerous to not have enough rail crossings.

San Mateo has become a very inconvenient place to live the past 10 years. Downtown is a mess. As much at the city tries, nothing brings me down there. I go to and spend my money in Burlingame. It's more convenient and resident friendly. Before you deem me one of those stuck in the past SM residents, nothing could be further. It's that San Mateo is filled with bored leaders who are solely interested in fixing things that are not broken.

The trains are quieter, so what's the sudden interest in making them quiet. Is the next plan the airport? Ridiculous.

I have lived on Bellevue Ave 56 years. Seen multiple deaths at railroad crossing at Bellevue Ave, multiple accidents at Bellevue Ave and San Mateo Dr., fell into the street due to pot holes in street which took 40 years to get repaired. Bellevue Ave was never meant to be a thoroughfare, but rather a quiet little narrow neighborhood street! You already usurped some of the very limited parking available and now you want to make our street even more narrow and usurp even more of the desperately needed parking spaces with your extended medians! I say NO! If you lived here, you would say NO as well! It would be a wonderful blessing to enjoy peace and quiet after 56 years in our clearly residential neighborhood! Please close Bellevue Ave at railroad crossing. Why choose to close Villa Terrace and not close Bellevue Ave as well! Please close Bellevue Ave! Give us a safer community and peace and quiet!

Noise and safety! Closing the crossing at both streets will only affect trips in which \*both\* the origin and the destination are inside about six to ten blocks of the crossings. Otherwise using Poplar or Peninsula is just as efficient. It's crazy that there are at grade crossing there!

I regularly walk on East Bellevue Ave and it would be inconvenient to have to go around.

I don't see the need for a quiet zone for the train, especially now that the electric trains are going through. If a zone is established, it is inevitable that people coming on to East Bellevue who want a shortcut to Poplar and 101 or don't know about the closure will drive though our neighborhood on Ellsworth Court. This is already a problem despite the signage about for "No through traffic" at the south entrance to the court which was established in the mid 90s. There is a LOT more traffic already on E. Bellevue with people heading to the high school and looking to find a faster way to get to either Poplar or Peninsula. This has happened in the last few years, so I am doubtful that the 2023 study is up to date. Not in favor of any changes to either of the closures at the railroad crossings on either street in this area.

going North from State St., crossing Peninsula can be a challenge. Villa Terrace allows easy right turn on to San Mateo Drive. The train noise seems much better now. Has there been a safety issue at these intersections? Every city could spend millions to reduce horn noise but how about the trains make less noise.

Jul 23 2025 10:28 AM  
I live on 888 N San Mateo Drive, the train passes right behind my apartment building and the train horn / noise are a big nuisance in our community, reducing the train noise will go a long way in improving our quality of life. Thank you!

Jul 22 2025 02:49 PM  
Closing streets is great. Medians seem too dangerous if there was an emergency and removing parking in an area that currently doesn't have enough parking doesn't make any sense.

Jul 22 2025 07:07 AM  
Someday when the HSR comes through, more closures and track elevations will be needed. Let's get started

Jul 21 2025 04:47 PM  
someone died on the tracks at E Bellevue last friday night. there needs to be more done to keep people safe

Jul 21 2025 03:12 PM  
Train noise is a real nuisance and the benefits of closing both crossings outweigh inconvenience of not being able to cross. Thank you for asking for feedback.

Jul 21 2025 07:05 AM  
I would prefer complete noise reduction if this is going to be done. I also think other pedestrian and bike safety projects should be prioritized over this project including sidewalk widening and bike lane installation.

Jul 20 2025 09:51 PM  
We should prioritize public transportation, while not disturbing the community.

Jul 20 2025 08:26 PM  
I support option A. I don't support option B (both streets permanently closed) because of the inconvenience it will cause for pedestrians. Who otherwise may need to add considerable distance to cross between the east and west side of tracks.

Jul 20 2025 08:04 PM  
Fewer horns and less at-grade crossings for risk of collisions for users of Caltrain

Jul 20 2025 02:00 PM  
I am concerned about losing pedestrian/bike crossing access at both Villa Terrance and E Bellevue since I and many of my neighbors use these access points regularly. I am concerned that parking on Ellsworth will be impacted if parking spots are lost on Bellevue.

Jul 20 2025 08:15 AM  
Train horn noise affects the entirety of San Mateo and closing two roads is a small sacrifice to benefit tens of thousands of people in our city

Jul 20 2025 07:47 AM  
Too much pedestrian traffic across the tracks, even while arms are down. We get fatalities every year on E. Bellevue. And parking is already a problem for the homeowners

I live about 2 blocks from the tracks and hear the horns hourly. I commute via Caltrain, so bike to either the San Mateo or Burlingame stations to get to work every day. This closure will not change any of my regular commute habits, which re-assures me that the impact will also be minor for my neighbors. However, I think the noise impact will be significant and impact hundreds of people.

Jul 19 2025 08:06 PM  
I have only recently moved here but would like to stay a long time. However I'm wary of having a baby here because of the train noise, so I would greatly value this change.

Jul 19 2025 08:05 PM  
The train horns are loud and excessive! Despite living right there and driving / walking around daily we don't need those crossings!

Jul 19 2025 04:06 PM  
The noise is nearly constant from 530 AM until 1030 PM, particularly since windows are open during the Summer. I am going to suggest at election time that no funds be voted for Caltrain until it eliminates this noise pollution. Caltrain has been dishonest about the present level of the horn noise when it was pointed out shortly after electrification. I see an arrogance in their response, particularly since North Central is SM's most affordable neighborhood.

Jul 19 2025 03:34 PM  
I oppose both options for life safety issues

Jul 19 2025 03:22 PM  
Thank you

Parking is already a problem in the area so the Ellsworth Ct gets over flowed with cars from outside this court.

I strongly support the permanent closure of both Villa Terrance and East Bellevue Ave at-grade railroad crossing because:

1. Doing both areas will greatly decrease our neighborhood's noise pollution
2. It would decrease the amount of deaths on both of these railroad crossings. Sept 2025 on Villa Terrance and we unfortunately had another last night, July 18, 2025, on E. Bellevue.
3. It would decrease the death of the neighborhood children and students of SM High School from drivers speeding down E. Bellevue, which we have seen many over the years.

In favor of some noise reduction but closure of E Bellevue is too inconvenient.

Noise is temporary and has been there forever. Worry about something else

Jul 19 2025 03:04 PM  
I recently joined the community and the train noises are horrible. Closing these intersections will be a safe and effective way to reduce noise without major impact on traffic. I strongly support option B and support option A.

Jul 19 2025 02:28 PM  
I strongly support the permanent closure of the E. Bellevue Ave. crossing. It would minimize train horn noise, crossing arm alarms, and greatly improve traffic safety and traffic noise.

Jul 19 2025 01:10 PM  
I want to make it safer for all. I see cars rushing to beat the warning signals when a train goes by. I see people running through as the gates close. It's not safe. And at night and in the morning, the train is loud. Best case scenario there is not an at grade crossing and track is moved above like in San Bruno and other parts of San Mateo like Poplar Ave. But in lieu of that, support this. It will have less impact than closing bigger streets and keep neighborhoods safer.

Jul 19 2025 06:51 AM  
Traffic on Poplar Avenue and Peninsula Avenue is already extremely congested. Rerouting more traffic to these streets is not making it safer overall as frustrated drivers are already driving too aggressively in hopes to cross intersections in time before traffic lights change.

Jul 19 2025 01:42 AM

As a resident of North Central, Option B would be disastrous for people on the East side of the tracks, cutting off easy access to/from San Mateo Drive and El Camino. It would isolate/ghettoize our small corner of San Mateo and make it considerably less pedestrian-friendly. I also think it's fair to question whether emergency vehicles would be able to reach the area as quickly (particularly Woodside Way x Grand Ave).

Option B would push loads of pedestrians and car traffic onto Poplar and Peninsula (which are already congested at certain times of the day) and, frankly, I think those streets are ill-equipped to handle the increase safely. I often walk in the neighborhood and see kids on Bellevue, going to and from school. I worry about the mix of backed-up traffic and loads of kids, particularly with people impatient to get on the freeway. Personally, I am very hesitant to cross Poplar with my stroller as it is and I can only imagine it will be worse with more frustrated drivers.

Jul 18 2025 10:56 PM Altogether, I feel like this "Quiet Zone" proposal is prioritizing the aural comfort of a few over the safety and free movement of the majority who live in the neighborhood. Please do not close both streets!  
Jul 18 2025 05:52 PM Closing Villa terrace is a Safety hazard for Fire and Police making it a longer time for responding to emergencies and inconvenient to access San Mateo Drive.

Jul 18 2025 05:41 PM Both railroad crossings are dangerous. Furthermore, these train stations are so close together that the train noise is relentless—so loud that it is impossible to enjoy the outside space of my home. This happens all day and every day from very early morning to late evening. It deeply affects the quality of life for my family.

Jul 18 2025 03:48 PM Removing the crossings is the only safe way to reduce the noise. I am able to view the Villa Terrace crossing from my front room. There are always people & children walking on/loitering around the tracks.

Jul 18 2025 03:41 PM What a stupid idea. Consider fire and ambulance response time impacts. The needs of the many outweighs to needs of the few.

Jul 18 2025 03:32 PM Don't hear much train noise from 2 blocks away and regularly walk across at E Bellevue.

Jul 18 2025 02:59 PM My Pilates studio works best when it's quiet

If both Villa Terrace and E Bellevue are closed, San Mateo Heights will be cut off from easy and safe pedestrian and biking access to the Woodlake Shopping Center, San Mateo High School, and Coyote Point park. Peninsula and Poplar are very busy car thoroughfares which make biking and walking those corridors as a pedestrian very loud, unsafe, and unpleasant.

Jul 18 2025 02:10 PM I am curious why wayside horns at each crossing are not being considered as an option to help reduce the noise at these crossings.

Jul 18 2025 01:56 PM I think pedestrian safety should be paramount. Reducing the number of active rail crossings seems to be a good step in that direction.

Jul 18 2025 11:51 AM I can't sleep well in the summer due to train noise.

Jul 18 2025 09:24 AM Train noise! Worth the inconvenience of going to Poplar or Peninsula

Jul 18 2025 08:47 AM I live on the shoreline of the bay, about as far away from the trains as you can get in that direction. I cannot believe how loud the train horns are at my house.

Jul 18 2025 08:31 AM It would be great if pedestrians and bikes could still cross at Villa Terrace even if the road was closed.

Jul 17 2025 11:00 PM Train Horn Noise is too much.

Turning E. Bellevue avenue into a cul de sac will not only establish a quiet zone, but promote safety in the neighborhood. Just the other day, a car parked on top of the train tracks in front of my house in the middle of the night. If this had not been reported to the local police, the train would have collided with it, possibly injuring passengers, killing the driver inside, and damaging our property. I 100% vote to permanently close E. Bellevue Ave. to prevent incidents like this from ever happening again.

Jul 17 2025 10:41 PM On the other hand, extending the median will entirely block my driveway and prevent me access into my own house. If I ever need to load items into the back of my truck, given its size, I will never be able to back into my own driveway ever again.

Jul 17 2025 10:17 PM It is ridiculous to have to deal with obnoxious train horns at all hours of the day except between 1am and 5am.

Jul 17 2025 06:06 PM The reduction in whistle noise for everyone, especially at night, is an important quality of life improvement that is well worth the inconvenience of closing off these small streets.

Jul 17 2025 05:49 PM Too much train noise

Jul 17 2025 05:31 PM Train noise interferes with my work and wakes up our young kids

Residents were already asked to take a survey about these proposals in early 2024. Running the survey again without any transparency regarding the results of the previous survey gives cause for suspicion that City Staff simply did not like the results of the previous survey and are trying to get the desired answer by running the survey again, over a year later. As I had shared in the previous survey, reduction of train horn noise is not a safety issue. It is a quality of life intervention that serves only a small group of residents while negatively impacting safe and equitable movement throughout the City of San Mateo for all residents, workers and visitors. Closures of Villa Terrace or East Bellevue crossings would reduce the number of reliable and available routes to safely and directly access to and from Woodside Way resulting in the more circuitous routes and therefore longer drive time, longer vehicle running time, and increased carbon emissions. Moreover, closing these crossings to cyclists and pedestrians dramatically reduces transportation equity in the neighborhood and access to the underserved communities east of the railroad tracks, forcing non-motorized journeys to also take longer, on more circuitous and potentially more hazardous routes such as left turns onto Peninsula Avenue with no lights and fast moving vehicle traffic. I once again voice my strong opposition to these proposals and implore city staff to publish the results of this survey.

Jul 17 2025 04:18 PM

I oppose the closure of the East Bellevue Avenue crossing because the street is used by students walking to school and because the car traffic on Poplar Street will increase if East Bellevue is closed. Train horn noise is significantly disruptive to myself and our community.

Jul 17 2025 02:18 PM  
Jul 17 2025 11:12 AM

Horn noise is very bad. There are other crossings within two miles or so. No need to keep the two crossing without overpass

We are not suffering from train horns. Your proposed solutions are radical and reckless. Blocking access to Bellevue Ave west of RR creates a cut-de-sac on Bellevue. The huge amount of traffic that currently exists on Delaware Street due to high school and commute traffic would be seriously impacted by the elimination of that access. Train noise??! How about auto/bus/truck noise from traffic in front of the high school several times a day?

You recently invested resources installing traffic signals at Bellevue/San Mateo Drive, and now you want to eliminate westbound traffic altogether?

We are frequent pedestrians in our neighborhood, and we don't appreciate the plan to cut off our pedestrian access to streets.

The meridians on East Bellevue already create obstacles to autos getting around large vehicles which double-park; extending them would accomplish what, exactly?

As for eliminating parking space, the city has already created an untenable situation on Humboldt Street by eliminating on-street parking, in favor of un-utilized bike lanes. We wouldn't think you'd favor continued elimination of parking in front of homes, especially at this time.

Why do you consistently pick on North Central for your attempts to fix what was not broken? Whose complaints about train horns are you addressing? How many complaints have you received, from how many different sources? Are these recent complaints, or longtime ongoing? Has someone recently moved here, near the tracks, and now wants the accompanying sounds to go away? Did they not expect to encounter that when they chose their new environment?

Jul 17 2025 10:49 AM

Our community does not need or desire any changes to our neighborhood street access for such a trivial reason.

Thank you for this survey! I think Option B is the best option for several reasons. I do not support Option A. Most important is this observation: I have seen children crossing at Bellevue when the train is coming. That is dangerous and I worry a lot that one of them could get struck and killed one day. Although I drive along Bellevue myself to cross the tracks, it is easy enough for me to take another route and I don't mind that to improve safety. Option A does not a good option. It takes away desperately needed parking for residents there, while Option B actually adds parking. Losing more parking would be inconvenient and would negatively impact homes. The median would also make daily life inconvenient, with no discernible upside to the people living right next to the median as they'll only be able to turn in one direction coming out of their driveway. At least Option B gives them some benefit. Also, Option A would leave them with the constant 'ding, ding' of the gates, and that will only get worse as more and more trains pass in the future, as is planned. That's not right and that noise pollution has a disproportionate impact on North Central residents in general and people of color in particular. For the children and others living next to the track, Option A is not something we should impose on them if we have other good options. In sum, Option B is the safest option and will allow us to avoid another community member being struck at the street level crossing. At the risk of sounding morose, and with parking and noise and all other considerations set aside for the moment, we absolutely do not want to proceed with Option A and then read a few years down the line that a child, pedestrian, cyclist or driver was struck on the track, particularly when Option B is a viable option readily available to us now. I'll note also that people have struck the medians while driving, so the medians are a hazard in and of themselves. For these reasons, I humbly ask that we close both Villa Terrace and Bellevue to traffic. Please support Option B and please share these comments. Thank you for taking on this important work and for your time and kind consideration of these comments.

Jul 17 2025 10:35 AM  
Jul 16 2025 05:38 PM

Thank you  
It is great that you all are continually thinking about improvements to our lovely city! Less noise pollution has been shown to improve childhood learning outcomes.

I do not live in the neighborhood, but I scored Option B as my highest preference because I believe it will be the safest and most cost effective. Although they would allow for less train noise, the extended medians on E Bellevue Ave do not seem like a good use of funds, since Poplar and Villa Terrace are so close in proximity - closing the crossing makes E Bellevue safer and eliminates the risk of "double-spend" if the city later on decides that closing that crossing is the right move after all. Thank you for doing this and for the clear materials to keep us informed!

Jul 16 2025 05:35 PM  
Jul 16 2025 02:43 PM  
Jul 16 2025 06:45 AM

I live on the tracks and the noise from the train horns is very distracting

Train noise and speeding cars.

Jul 15 2025 09:14 PM

Reduction of train noise is long overdue and a must for quiet enjoyment of the neighbourhood. I would prefer extended medians over closure of the E Bellevue crossing, but any option would be a vast improvement.

Jul 15 2025 07:25 PM

I think it is extremely short sighted to close both intersections. It will create traffic on poplar and peninsula especially during school drop off and pick up. To make such a drastic change to appease a few but inconvenience many more does not make sense. We all knew the train news was here when we bought our homes. This does not make sense to me in any way!

Jul 15 2025 06:06 PM

Noise reduction is a good thing , it allows people to feel overall more positive about caltrain, which is the future and we need to support more mass transit to decrease road traffic and increased ridership. I'd be interested to join a city Commission around biking or mass transit

Jul 15 2025 03:23 PM

I have been a homeowner for the last 25 years. And my family & I as well as all of our numerous loved ones who visit our home on an extremely frequent basis cross the E. Bellevue Avenue train tracks in order to get to & from our home as well as to avoid the extremely heavy traffic congestion & traffic lights on Poplar Avenue & Peninsula Avenue. Therefore, my family members & I are strongly opposed to having the East Bellevue Avenue train tracks permanently closed. And all of the homeowners & residents in our neighborhood were fully aware of the train track noise that occurs when we purchased or became residents in our neighborhood. So we should not be penalized with the proposed closure of the E. Bellevue Avenue train tracks now by residents who are suddenly sensitive to the train track noise. And my family members & I are hoping that there is another resolution option other than permanently closing the E. Bellevue Avenue train tracks.

Jul 15 2025 11:19 AM

I use these trains crossings multiple times a day both driving and walking. If these close then it will make traffic much worse as I will have to use peninsula or poplar. The traffic on those roads will increase significantly and cause delays and unsafe driving conditions. I prefer to use villa terris so I don't have to turn left onto peninsula which is often difficult to see and has much more traffic. I feel it's not safe when I walk my son in his stroller as the busier streets more not safe and have drivers at higher speeds.

Jul 10 2025 08:35 PM

I do not mind the train horn noise, but can understand that those who live immediately adjacent to the tracks could be negatively affected from the recent change from diesel to electric trains and the accompanying change in horn sound, although I also understand that the horns' decibel levels have not changed. At the same time, I also believe that closing city thoroughfares in order to placate residents who chose to purchase, rent, or otherwise reside next to a rail line that predates anyone reading this comment is an unacceptable trade-off. What's next? Would the City move to close down one of our three Caltrain stations to please a minority of outspoken residents who are moderately inconvenienced, as the City of Atherton notoriously did? Let's keep the crossings open.