Public Outreach/Survey Results

A public survey was conducted in September of 2023 to understand how the public currently utilizes the intersection and to identify potential areas of concern. The survey was distributed two different ways:

1. A mailed survey to local residents within 1000' of the intersection

2. An online survey

The online survey was advertised on the project website, the City e-Newsletter, via flyers distributed to schools in the area, emailed to local bike advocacy groups, QR codes and project posters on A-frame signs and sidewalk stickers.

We received 171 responses in total: 117 from the online survey and 54 from the mailed survey.

In general, based on the survey responses,

- Respondents' largest concerns were about pedestrian visibility and conflicts with right-turning vehicles. About a third were also concerned about crossing times and limited space for both bicyclists and pedestrians creating conflicts.

- For bicycling, the top four concerns were bike visibility, conflicts, connectivity, and crossing times.

- For vehicular concerns, the top three concerns were travel time/congestion, visibility, and lane alignment.

- Most respondents who currently ride through the intersection indicated that they typically use the sidewalks on the west (preferred) or east side of S. Norfolk, rather than using the vehicle turning lanes to access the bike path on S. Norfolk. A small number indicated they use the vehicle turning lanes.

Other issues identified in the comments portion of the survey include:

- Red light runners. Primarily left turning vehicles from (1) northbound S. Norfolk to westbound 3rd Ave. and (2) eastbound 3rd Ave. to northbound S. Norfolk.

- Cut through traffic from north side of 3rd Ave.

- Pedestrians crossing 3rd Ave. can hold up southbound vehicle traffic.

- Timing/coordination along 3rd Ave.

- Left turn timing for AM drop-off at schools north of 3rd Ave.

- Bike path along creek is in poor condition (roots and pavement) and could use lighting. The City acknowledges these comments and will to continue to explore how to address them in the future due to budget and schedule constraints for this project.