Who can I call or email about questions I have?
  • Call: (650) 522-7400
  • Email: parksandrecreation@cityofsanmateo.org

When will my account be updated during this cancellation/postponement of classes?
At the end of the Spring session, appropriate account credit will occur for any postponed programs/classes.

How about facility and park rentals?
All rentals (inside centers and at parks) have been cancelled between Saturday, March 13th and Tuesday, April 7th. In addition, no rentals will be booked within this time-frame.

How do I know if my class has been cancelled?
All registered and drop-in classes, programs, and events have been either cancelled or postponed between Monday, March 15th and Tuesday, April 7th.

When will we know about programs/classes/events past April 7th?
The situation is fluid, and we are following the recommendations based on the San Mateo County Health Department. We will continue to keep you informed as much as possible.

What about Open Enrollment for Beresford Kids Club or Building Blocks on Wednesday, March 18?
These open enrollment dates will be postponed. A later date will be announced as soon as possible.

Are the restrooms in parks still open?
As of right now, restrooms in parks are still open to the public.

How about the Senior Lunch Program, Bay Tree Bistro?
Lunches will be TO-GO only and will available for pick up between the hours of 12:15 pm and 1:15 pm on their normal day of operations. Pre-registration is required - please call 650-522-7490 to reserve (if available) or to cancel your lunch.

Where can I pick-up the Senior Lunches?
  • Tuesday/Thursday at the Dr. Martin Luther King Jr. Community Center
  • Monday/Wednesday/Friday at the Senior Center

Is the Senior Transportation Program, Get Around, still happening?
Senior Get Around Transportation Program provided through Serra Cabs will continue uninterrupted.