

Informational Tech Sessions

Join our tech team on the 1st Monday of each month for an hour of understandable tech talk, useful demos and Q&A time. There is a different topic each month in the areas of technology trends, security & privacy and common computer and mobile device issues.

Monday, January 6

1:00pm- 2:00pm

Activity: 142701-A1

Monday, February 3

1:00pm- 2:00pm

Activity: 142701-A2

Monday, March 2

1:00pm- 2:00pm

Activity: 142701-A3



www.sanmateorec.org

Tips for Registering Online

1. **Login.**
2. **Find your activities** by scrolling down or using filters above.
3. **Click the (+) plus sign** in the "Cart" column next to the ones you want. They will appear in a white pop up window at the bottom of the screen.
4. **Click the "Add to Cart" button at the bottom left corner** of the screen when ready for checkout.
5. **Follow prompts** for participant information. Activities will appear in Shopping Cart. **Proceed to checkout.**

If an activity is marked "Unavailable", it means that it is unavailable for online registration.

Contact (650) 522-7490 for further assistance.

****Tech Tutoring Information****

Once you register for Tech Tutoring either one of our amazing volunteers will contact you to schedule your 1-on-1 sessions. If you are unable to attend your scheduled session, please call the center at 650.522.7490 and your assigned tutor as soon as possible.

WINTER TECHNOLOGY EDUCATION



City of San Mateo Senior Center
2645 Alameda de las Pulgas
San Mateo, CA 94403
(650) 522-7490

www.sanmateorec.org



Tech Help Desk

Baffled with a tech problem on your PC, MAC, Tablet, or Smartphone? Join us at our weekly drop-in Help Desk where our tech volunteers will help you get past your particular issue. Also, in a group setting we can learn from each other's tech problems and solutions.

Mondays

January 6– March 9

3:00-4:45pm

Activity: 142708-A1



Tech Tutoring

Looking for one-on-one help to improve your technology skills? Look no further! Two individual sessions with a tech expert will let you progress at your own pace and resolve your technology issues and hurdles.

Date & Time, TBD
Fee: \$15

January
Activity: 142700-A1

Date & Time, TBD
Fee: \$15

February
Activity: 142700-A2

Date & Time, TBD
Fee: \$15

March
Activity: 142700-A3

*Special Note on Back about Tech Tutoring****

iPhone Photography

Let's build up your iPhone photography skills! We will cover all the photography functions and features that come with your smartphone and review key techniques to help you go from taking simple snapshots to creating precious memories.

Wed., January 8-29

10am-12noon

Fee: \$20

Activity: 142704-A1

Digital Security & Privacy

Today's technologies provide lots of exciting new capabilities and conveniences but also lots of cyber threats. Understanding the continually evolving traps is critical. We will provide many useful tips and techniques on how to protect your personal identifiable information.

Wed., February 5-26

10am-12noon

Fee: \$20

Activity: 142702-A1

- - - Volunteer Recognition Award - - -

Rosalind Wong

Rosalind, better known as “Roz”, started volunteering for the City of San Mateo five years ago. Roz provides excellent customer service to all and has developed regular ongoing students because of her attention to detail.

Roz continues to volunteer with our tech programs because of the positive interaction she has had with everyone and she truly loves helping others with any and all technical problems. She walks into the Senior Center every Monday and Friday with a smile on her face and a positive attitude. Her unbelievable dedication not only to the program but to each one of her students is truly incredible. She empowers her students and encourages them not to be afraid of the tech world.

We applaud Roz for her dedication, leadership, and passion for assisting adults with their tech issues.

Dan Keller

Dan beginning volunteering for the City of San Mateo Senior Center over six years, helping us to enhance our Technology programs. He has been a real-life saver for seniors that need assistance with a multitude of devices. Dan handles the seniors with kid gloves and responds to their needs in a way that they will understand.

He is always willing to accommodate our patron's different schedules. Dan's consistency as well as his commitment to the patrons, has benefited all involved. With professionalism, deep knowledge and a deep sense of community spirit, Dan has made the scary world of technology better for seniors in San Mateo.

