City of San Mateo Catalog of Enterprise Systems

Vendor	Application Name	SB272 data	SB272 purpose	Department	Data Collection Frequency	Data Update Frequency
	AC LOG					
E S R I, INC.	ArcGIS	land use data	mapping application	Information Technology	daily	daily
CarteGraph Systems, Inc.	Cartegraph	customer contact information	Customer service request for city asset maintenance	Public Works	daily	daily
CivicPlus	CivicPlus	public information	city's web site	Information Technology	weekly	weekly
	Council audio recordings	audio recordings of council meetings	Proceedings of the council meetings.	City Clerk	twice monthly	twice monthly
Tyler Technologies	Eden	employee data, financials, payroll	HRIS, financials, payroll	All	daily	daily
SouthTech Systems, Inc.	eDisclosure	employee investment, banking, business interests in city	Conformance with 700 form filing	City Clerk	annually	annually
Tyler Technologies	EnerGov	Owner, site addresses, contact info, fees, business receipts	Permits, licences, code enforcement	Community Development, Parks & Recreation, Police, Public Works, Fire, Fir	Daily	Daily
	Fire CAD (dispatch)	call incident, address, customer, health/safety	Fire computer-aided dispatch software	Fire	daily	daily
FirstOnScene, LLC	FirstOnScene	address, resident, health/safety	FD incident reporting	Fire	Daily	Daily
	GovQA	Public records, log of status of requests.	Database of FOIA requests.			
	HomeKeeper	Tracks first time home buyer loan information and demographics		Community Development		
	Landlogic	park assets	asset management	Parks & Recreation	daily	daily
Dymamic interface Systems Corp.	LoanLedger	Information on loans made to the public, including payments and transactions		Community Development	Daily	Daily
	Maintenance Connection	city assets, work orders	work order management system	Public Works	daily	daily
	Metroscan	property data	property assessment	Information Technology	monthly	monthly
Johnson Controls	Milestone	Captures video of Public Parking garages		Information Technology	24/7 -365	
	MyGOVServices			Information Technology		
	Nutanix			Information Technology		
POSM Software	POSM	sewer lines data, incl. locations	sewer inspection video indexing, reporting	Public Works	annually	annually
QLess, Inc	QLess	customer name, email, mobile phone	customer queue management	Community Development	daily	daily
Vermont Systems, Inc.	RecTrac	resident, address, courses	course registration	Parks & Recreation	daily	daily
Rubrik	Rubrik			Information Technology		
SeamlessGov	SeamlessDocs	Resident's driver's license scan, billing scan; name, address	Residential parking permits	Public Works	daily	daily
Hyland	SIRE			All	daily	daily
	StreamLine	Customer data includes address, inspection dates, fees.	Fire inspections	Fire	Daily	Daily
	TreeKeeper	street trees	tree manamgement	Parks & Recreation	daily	daily
Tyler Technologies	Tyler Cashiering			Finance	daily	daily
Vermont Systems, Inc.	WebTrac	registrant name/address/age, course	P&R course registration	Parks & Recreation	daily	daily