City of San Mateo Catalog of Enterprise Systems - Senate Bill No. 272 (SB 272)

Application Name	Vendor	SB272 data	SB272 purpose	Department	Data Collection Frequency	Data Update Frequency
AC LOG						
ArcGIS	E S R I, INC.	land use data	mapping application	Information Technology	daily	daily
Cartegraph	CarteGraph Systems, Inc.	customer contact information	Customer service request for city asset maintenance	Public Works	daily	daily
CivicPlus	CivicPlus	public information	city's web site	Information Technology	weekly	weekly
eDisclosure	SouthTech Systems, Inc.	employee investment, banking, business interests in city	Conformance with 700 form filing	City Clerk	annually	annually
EnerGov	Tyler Technologies	Owner, site addresses, contact info, fees, business receipts	Permits, licences, code enforcement	Community Development, Parks & Recreation, Police, Public Works, Fire, Finance	Daily	Daily
GovQA	Granicus	Public records, log of status of requests.	Database of FOIA requests.			
HomeKeeper		Tracks first time home buyer loan information and demographics		Community Development		
Landlogic		park assets	asset management	Parks & Recreation	daily	daily
Laserfiche		Property address, owner contact info	Property, developer, owner data from applications, permits.		Daily	Daily
Maintenance Connection		city assets, work orders	work order management system	Public Works	daily	daily
Metroscan		property data	property assessment	Information Technology	monthly	monthly

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Milestone	Johnson Controls	Captures video of Public Parking garages		Information Technology	24/7 -365	
MyGOVServices				Information Technology		
Nutanix				Information Technology		
POSM	POSM Software	sewer lines data, incl. locations	sewer inspection video indexing, reporting	Public Works	annually	annually
QLess	QLess, Inc	customer name, email, mobile phone	customer queue management	Community Development	daily	daily
RecTrac	Vermont Systems, Inc.	resident, address, courses	course registration	Parks & Recreation	daily	daily
Rubrik	Rubrik			Information Technology		
SeamlessDocs	SeamlessGov	Resident's driver's license scan, billing scan; name, address	Residential parking permits	Public Works	daily	daily
StreamLine		Customer data includes address, inspection dates, fees.	Fire inspections	Fire	Daily	Daily
WebTrac	Vermont Systems, Inc.	registrant name/address/age, course	P&R course registration	Parks & Recreation	daily	daily
Workday	Workday	billing accounting	billing accounting		daily	daily
Zoom	Zoom Video Communications Inc.	email addresses	Public meetings, outreach facilitation			Monthly