

Appendix F. Survey

This appendix includes the full text of the survey available to the public between May 1, 2010 and June 30, 2010. In addition to informing the recommendations of the Bicycle Master Plan, the survey includes questions about pedestrian activity to help the City to develop its Pedestrian Master Plan.

City of San Mateo Bikeway and Pedestrian Survey

Help us plan for San Mateo's future! The City of San Mateo and Alta Planning + Design are working together to understand bicyclist and pedestrian needs in the City. Your responses to this survey will help us plan for the community. Once you have completed the survey, please return it by June 30, 2010. Please submit only one survey per person.

1. Where do you live? Street and cross street or zip code

Street _____

Cross street _____

Zip Code _____

2. What is your work zip code?

3. Age group? (check only one)

18-24 45-54

25-34 55-64

35-44 65 and over

4. Gender

Female Male

5. When you make trips less than one mile, how do you typically travel? (check only one)

Walk

Bicycle

Transit

Drive alone

Carpool

6. When you make trips less than five miles, how do you typically travel? (check only one)

Walk

Bicycle

Transit

Drive alone

Carpool

7. When you take a child to school, how do you typically travel? (check only one)

Walk

Bicycle

Transit

Drive to school then home

Drive to school then another location

I don't take a child to school

8. Do you own a bicycle?

Yes No

(b) If yes, is it in good working order?

Yes No

9. Why do you bike? (check all that apply)

I don't bike For pleasure

To get to work For shopping/errands

To get to school Exercise/health

To get to transit

Personal business (visiting friends, etc)

10. In the past month, how often have you ridden your bicycle?

I don't bike 11-20 times

1-5 times Daily

6-7 times

11. (a) What is the average distance of your bicycle rides?

I don't bike 3-5 miles

0-1 miles 6-10 miles

1-2 miles 11 miles or more

(b) What is the average time of your bicycle rides?

_____ minutes

12. What prevents you from biking more often? (check all that apply)

Destinations are too far away No bikeways

Too many cars/ cars drive too fast In sufficient lighting

I have to carry things Poor road conditions

I travel with small children No bike parking

Health reasons Other: _____

13. Please tell us about specific problem areas or places you avoid when bicycling. Indicate the location (intersection or street block) and type of problem:

14. Where would you ride if you felt comfortable doing so? Please identify specific streets or location(s).

15. Where are your favorite places or routes to bike? Please name specific streets or destinations.

16. Please describe your preference for bicycle facilities.

	Desirable	Somewhat Desirable	Somewhat Undesirable	Undesirable
Off-street paved bike paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On-street striped bike lanes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unstriped bike routes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle Boulevards	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. (a) Please indicate what changes to city streets are acceptable to create space for bicyclists.

	Acceptable	Somewhat Acceptable	Somewhat Unacceptable	Unacceptable
Travel lane removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel lane narrowing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car parking removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car parking relocation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street widening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Through traffic diverters (local traffic only)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Replace diagonal parking with parallel parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(b) If you support any of the above-mentioned changes in a specific location, please identify it below:

18. What can be done to encourage you to bicycle more in San Mateo? (check all that apply)

More bike paths

More on-street bike lanes

More bike routes

More bikeway destination/route signage

Education and outreach programs

Improved safety from cars

Improved personal safety (e.g. lighting)

Improved bicycle storage security/ parking

Other: _____

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19. Please rank your interest in bicycle resources and programs.

	Interested	Somewhat Interested	Somewhat Uninterested	Uninterested
Bicycle safety classes (adult)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle safety classes (youth)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employer based biking programs (e.g. incentives for biking to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Media campaigns about bicycle safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community bicycling events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycling information (websites, maps, brochures, hotlines)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Targeted enforcement of traffic laws	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. What short driving trips could you do by bike if there were safer and convenient bicycle facilities? (check all that apply)

- Commuting to and from work
- Travel to city parks, community centers and libraries
- Downtown shopping
- Caltrain Station access
- School drop-offs
- Grocery shopping
- Other errands
- Other: _____

21. Why do you walk? (check all that apply)

- I don't walk
- To get to work
- To get to school
- To get to transit
- Personal business (visiting friends, etc)
- For pleasure
- For shopping/errands
- Exercise/health

22. In the past month, how often have you taken walks?

- I don't walk
- 1-5 times
- 6-7 times
- 11-20 times
- Daily

23. When you walk, how far to your typical travel (round-trip)?

I don't walk OR _____ minutes

0-1 mile

1-2 miles

More than 3 miles

24. What prevents you from walking more often? (check all that apply)

- Concerns about safety
- Sidewalks in poor condition
- Lack of sidewalks
- Obstructions on sidewalks
- Lack of curb ramps
- Not enough time
- Insufficient lighting
- Destinations are too far

25. Please tell us about your walking experiences in San Mateo.

	Strongly Agree	Agree	Disagree	Strongly Disagree
I can make walking trips where I want	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safe from cars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy to cross the streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. Please tell us about specific problem areas you avoid as a pedestrian in San Mateo. Indicate the location (intersection or street block) and type of problem:

27. Where are your favorite places or routes to walk? Please name specific streets or destinations.

28. Please rank your preference the following facility improvements.

	Desirable	Somewhat Desirable	Somewhat Undesirable	Undesirable
Sidewalk installation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sidewalk separation from car traffic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Roadway crossing improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connections to transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wider sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(b) If you support any of the above-mentioned changes in a specific location, please identify it below:

29. What can be done to encourage you to walk more in San Mateo? (check all that apply)

- More crosswalks
- More pedestrian countdown signals
- More street furniture (i.e. benches, plants)
- More pedestrian scaled lighting
- More pedestrian destination/route signage
- Education and outreach programs
- Other: _____

30. Please rank your interest in pedestrian resources and programs.

	Interested	Somewhat Interested	Somewhat Uninterested	Uninterested
Media campaigns about walking safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community walking events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking information (websites, maps, brochures, hotlines)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Targeted enforcement of traffic laws (e.g. crosswalk stings)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. The City intends to make improvements to enhance and encourage increased bicycle and pedestrian trips. May we email you for follow-up surveys to evaluate if the improvements have indeed increased your bicycle and/or pedestrian trips?

No

Yes

Email address: _____

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19. Clasifique su interés en los recursos y programas para bicicletas

	Interesado	Algo de interés	Un tanto desinteresado	Sin interés
Clases de seguridad (para adultos)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clases de seguridad (para la juventud)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programas del empleador para andar en bicicleta (incentivos para ir en bicicleta)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campañas publicitarias sobre la seguridad de la bicicleta	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eventos publicitarios para andar en bicicleta	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Información sobre andar en bicicleta (sitios de la web, mapas, folletos, líneas de emergencia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cumplimiento de las leyes de tráfico	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Estacionamiento para bicicletas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. Qué tipo de viajes cortos podría hacerlos en bicicleta si hubiesen lugares más seguros y convenientes? (marque todas las que correspondan)

- Ir y venir regularmente al trabajo
- Parques de la ciudad, centros comunitarios y bibliotecas
- Compras en el centro de la ciudad
- Acceso a la estación de Caltrain
- Lugar especial para dejar a los niños en la escuela
- Ir para comprar comestibles
- Otros recados
- Otros: _____

21. ¿Porqué camina? (marque todos los que correspondan)

- No camino
- Para ir a trabajar
- Ir a la escuela
- Tomar transporte público
- Asuntos personales (visitar amigos, etc.)
- Por placer
- Ir de compras/recados
- Ejercicio/salud

22. Durante el mes pasado, ¿cuántas veces ha caminado?

- No camino
- 1-5 veces
- 6-7 veces
- 11-20 veces
- Diario

23. Cuando camina, ¿cuán lejos va generalmente, (ida y vuelta)?

- No camino
- 0-1 milla
- 1-2 millas
- Más de 3 millas
- _____ minutos

24. ¿Qué le impide caminar con más frecuencia? (marque todas las que correspondan)

- Me preocupa la seguridad
- Las aceras están en mala condición
- Falta de aceras
- Obstrucciones en las aceras
- Falta de rampas de aceras
- No hay bastante tiempo
- No hay suficiente iluminación
- Las destinaciones están muy lejos

25. Favor de indicar su experiencia al caminar en San Mateo

	Estoy muy de acuerdo	Estoy de acuerdo	No estoy de acuerdo	No estoy muy de acuerdo
Puedo caminar donde quiera	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Me siento seguro con los coches	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Es fácil cruzar las calles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. Indique áreas específicas con problemas que evita Ud. como peatón en San Mateo. Indique la ubicación (intersección o cuadra de la calle) y tipo de problema:

27. ¿Dónde están sus lugares o rutas favoritas para caminar? Nombre calles o destinos especiales.

28. Clasifique sus preferencias para la mejora de los siguientes lugares

	Deseable	Algo deseable	Un tanto indeseable	Indeseable
Instalación de aceras	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Separación de las aceras del tránsito de vehículos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mejora en los cruces de carreteras	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conexión con el tránsito	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aceras más anchas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(b) Si usted apoya cualquiera de estos cambios en un lugar específico, indíquelo a continuación:

29. ¿Qué se puede hacer para alentarle a caminar más en San Mateo? (marque todas las que correspondan)

- Más paso de peatones (cruce)
- Más señales regresivas para peatones
- Más mobiliario urbano (i.e. bancos, plantas)
- Más iluminación a escala para peatones
- Más destinaciones/señales de ruta para peatones
- Programas educativos y de difusión
- Otro: _____

30. Clasifique su interés en recursos y programas para peatones.

	Interesado	Algo interesado	Un tanto desinteresado	Desinteresado
Campañas publicitarias sobre la seguridad al caminar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eventos comunitarios para caminar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Información de caminatas (sitios de la web, mapas, folletos, líneas de emergencia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cumplimiento de las leyes de tráfico (como operación policial en el cruce de calles)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. La ciudad tiene la intención de mejorar y alentar el aumento de viajes por bicicleta y caminando. Podemos enviarle un correo electrónico con seguimientos de las encuestas para evaluar si las mejoras han aumentado en realidad sus viajes por bicicleta o caminando?

- Sí
- No

Correo electrónico: _____

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