# 2-Hour Parking Enforcement in Main Library Garage
# FAQ

On May 1, 2017 the City began enforcing the policy that parking in the Library's garage is reserved exclusively for library patrons and limited to 2 hours, Mon.–Sat.* from 8 am – 5 pm. Parking tickets will be issued to violators

- WHY?
  - Due to the increase in the number of library visitors since the grand opening in 2006, it can be difficult for library users to find an available parking space during the day.
  - Regulating the time limit ensures that all patrons are treated fairly since community members visit the library for a variety of purposes (e.g. select materials for checkout; attend a library program; use the public PCs; read newspapers/magazines; attend a meeting in one of the meeting rooms; etc.).

- HOW?
  - The 2-hour limit allows library users to share the 170 spaces equally in the garage.
  - Six 20-minute spaces (3 at garage entrance and 3 on Third Avenue) have been provided for quick visits to the library to pick up holds, return materials, browse the collection, etc.
  - SMPD Parking Enforcement Officers will monitor the garage and issue tickets to violators.
  - Alternate parking and transportation options for visits to the Main Library are available:
    - **Transportation and Carpooling Options**: For a list of the many alternative transportation options available within the city of San Mateo please visit: ***ConnectSanMateo.com***
    - **Downtown Parking:** For a list of San Mateo's nine public parking garages and surface lots please visit: ***https://www.cityofsanmateo.org/2125/Parking-and-Transportation***

- WHAT'S NEXT?
  - We are hopeful that enforcing the 2-hour limit will result in parking being more available for library patrons on their visits to the library.
  - The Library will monitor the effectiveness of the 2-hour limit. If access to parking continues to be a challenge for library patrons, metered parking may be necessary in the future. Metered parking is already in place at the Burlingame and Redwood City libraries.