

Appendix B. Survey

The intent of the City of San Mateo's pedestrian survey, presented on the following pages, was to gain a better understanding of existing travel behavior and walking levels in San Mateo and gather information on what residents see as obstacles and/or barriers to pedestrian travel. The survey also sought to identify residents' overall relative satisfaction with walking conditions in San Mateo, their preferred pedestrian facilities or amenities, and their most and least favorite places to walk and walking routes.

In total, the City received just over 475 responses. Chapter 4, Needs Analysis, presents a summary of the survey results.

City of San Mateo Pedestrian Survey																																																										
The City of San Mateo is seeking input on community needs and concerns surrounding walking, jogging, running, and other pedestrian modes. This survey will be conducted on an annual basis. The information gathered from this survey will be used to plan and guide investment in new sidewalks, paths, street crossings, and related improvements. Please take a moment to complete the following survey and return it by March 1, 2011. Please submit only one survey per person.																																																										
1. Where do you live? Street _____ and _____ Cross Street _____ Or Zip Code: _____																																																										
2. What is your work zip code? (if applicable) _____																																																										
3. What is your school zip code? (if applicable) _____																																																										
4. Age group? (check only one) ☐ Under 16 ☐ 25-34 ☐ 55-64 ☐ 16-17 ☐ 35-44 ☐ 65 and over ☐ 18-24 ☐ 45-54																																																										
5. Gender ☐ Female ☐ Male																																																										
6. Do you use a mobility-assistive device? (examples in question 7) ☐ Yes ☐ No (skip to question #7)																																																										
7. If you answered "yes" to question #6, what device do you use? ☐ Cane ☐ Motorized scooter ☐ Walker ☐ Other (please specify) ☐ Wheelchair																																																										
8. When you make trips of less than one mile, how do you typically travel? (check only one) ☐ Walk ☐ Drive alone ☐ Bicycle ☐ Carpool ☐ Transit ☐ Other:																																																										
9. When you make trips of less than five miles, but more than one mile, how do you typically travel? (check only one) ☐ Walk ☐ Drive alone ☐ Bicycle ☐ Carpool ☐ Transit ☐ Other:																																																										
10. On a scale of 1 to 5, where 1 is "never" and 5 is "several times per week", how often do you walk? <table border="1"> <thead> <tr> <th></th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td>Commuting to work or school</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Recreation</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Exercise/for my health</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Personal errands (to the store, post office, and so on)</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Required for my job</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Drop off/pick up someone</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Visit a friend or relative</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Walk the dog</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> </tbody> </table>						1	2	3	4	5	Commuting to work or school	☐	☐	☐	☐	☐	Recreation	☐	☐	☐	☐	☐	Exercise/for my health	☐	☐	☐	☐	☐	Personal errands (to the store, post office, and so on)	☐	☐	☐	☐	☐	Required for my job	☐	☐	☐	☐	☐	Drop off/pick up someone	☐	☐	☐	☐	☐	Visit a friend or relative	☐	☐	☐	☐	☐	Walk the dog	☐	☐	☐	☐	☐
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11. Please tell us about your walking experiences in San Mateo. <table border="1"> <thead> <tr> <th></th> <th>Strongly Agree</th> <th>Agree</th> <th>Disagree</th> <th>Strongly Disagree</th> </tr> </thead> <tbody> <tr> <td>I can conveniently walk where I want</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>I feel safe from cars</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Pedestrian facilities are free of tripping hazards and obstructions</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>Pedestrian walkways are well lit</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>I have enough time to cross roads</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>I feel safe and comfortable at SamTrans bus stops</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> <tr> <td>I feel safe and comfortable at Caltrain stations</td> <td>☐</td> <td>☐</td> <td>☐</td> <td>☐</td> </tr> </tbody> </table>						Strongly Agree	Agree	Disagree	Strongly Disagree	I can conveniently walk where I want	☐	☐	☐	☐	I feel safe from cars	☐	☐	☐	☐	Pedestrian facilities are free of tripping hazards and obstructions	☐	☐	☐	☐	Pedestrian walkways are well lit	☐	☐	☐	☐	I have enough time to cross roads	☐	☐	☐	☐	I feel safe and comfortable at SamTrans bus stops	☐	☐	☐	☐	I feel safe and comfortable at Caltrain stations	☐	☐	☐	☐														
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12. What is your starting point for most of your walking trips within San Mateo? ☐ Home/residential location ☐ Work ☐ School ☐ Community center ☐ Park ☐ Downtown San Mateo ☐ Retail area/shopping center (other than Downtown) ☐ Caltrain ☐ Bus stop																																																										
13. Where do your walking trips usually end? ☐ Home/residential location ☐ Work ☐ School ☐ Community center ☐ Park ☐ Downtown San Mateo ☐ Retail area/shopping center (other than Downtown) ☐ Caltrain ☐ Bus stop																																																										
14. When you walk, how far do you typically travel? ☐ I don't walk ☐ 0-1 mile ☐ 1-2 miles ☐ More than 3 miles ☐ OR ____ minutes																																																										
15. What times do you make walking trips? (check ALL that apply) ☐ Before 7:00 a.m. ☐ 7:00 a.m. to 9:00 a.m. ☐ 9:00 a.m. to 11:00 a.m. ☐ 11:00 a.m. to 1:00 p.m. ☐ 1:00 p.m. to 4:00 p.m. ☐ 4:00 p.m. to 6:00 p.m. ☐ After 6:00 p.m. ☐ Weekdays ☐ Weekends																																																										
16. Are there other types of transportation available to you that you could use instead of walking? ☐ Yes ☐ No																																																										
17. If yes, what is the main reason that you choose to walk instead of some other form of transportation? ☐ Walking is cheaper ☐ Walking is faster ☐ For exercise ☐ For recreation ☐ Parking my car is difficult ☐ I enjoy walking ☐ Other _____																																																										
18. What are your favorite places or routes to walk? Please note specific routes or destinations. _____																																																										
19. What are your LEAST favorite places or routes to walk? Please note specific routes or destinations. _____																																																										

Please continue on other side. →

City of San Mateo Pedestrian Survey

20. What prevents you from walking more often? (check all that apply)

- ☐ Concerns about safety
- ☐ Sidewalks in poor condition
- ☐ Lack of sidewalks
- ☐ Obstructions on sidewalks
- ☐ Lack of curb ramps
- ☐ Not enough time
- ☐ Destinations are too far
- ☐ Insufficient lighting
- ☐ Bad weather
- ☐ Disability/other health impairment

21. Please rank your preference for the following facility improvements:

	Desirable	Somewhat Desirable	Somewhat Undesirable	Undesirable
Wider sidewalks	☐	☐	☐	☐
Trail/path improvements	☐	☐	☐	☐
Crosswalks	☐	☐	☐	☐
Pedestrian push buttons	☐	☐	☐	☐
Corner curb ramps	☐	☐	☐	☐
Route / wayfinding signs	☐	☐	☐	☐
Lighting	☐	☐	☐	☐
Street trees	☐	☐	☐	☐
Other landscaping improvements	☐	☐	☐	☐
Benches or other seating	☐	☐	☐	☐
Slowing traffic	☐	☐	☐	☐
Road pavement improvements	☐	☐	☐	☐

22. Rate the importance of improving walking access to the following locations:

	Very Important	Important	Somewhat Important	Not Important
Work	☐	☐	☐	☐
School/campus	☐	☐	☐	☐
Community centers	☐	☐	☐	☐
Parks	☐	☐	☐	☐
Downtown San Mateo	☐	☐	☐	☐
Retail districts (other than Downtown)	☐	☐	☐	☐
Transit stops	☐	☐	☐	☐

23. When you take a child to school, how do you typically travel? (check only one)

- ☐ Walk
- ☐ Bicycle
- ☐ Transit
- ☐ Drive to school then home
- ☐ Drive to school then another location
- ☐ I don't take a child to school

24. If any of the children in your household walk to school, how many days do they walk to school during a typical school week?

- ☐ There are no children in my household/The child(ren) in my household does (do) not walk to school
- ☐ 1 day
- ☐ 2 days
- ☐ 3 days
- ☐ 4 days
- ☐ 5 days

25. If any of the children in your household DO NOT walk to school, what is the reason they do not?

- ☐ There are no children in my household
- ☐ School is too far/takes the bus/parents drive
- ☐ Takes too long
- ☐ Child is too young to cross streets alone
- ☐ No sidewalks
- ☐ Busy streets
- ☐ No crossing guard
- ☐ Weather is unpredictable or usually bad
- ☐ Not safe because _____

26. The City intends to make improvements to enhance and encourage increased bicycle and pedestrian trips. May we email you for follow-up surveys to evaluate if the improvements have indeed increased your bicycle and/or pedestrian trips?

- ☐ No
- ☐ Yes

Email address: _____

Thank you!!!

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