

# WHO TO CALL



## Emergency

Call .....911



## Public Safety

Community  
Emergency Response  
Team (CERT)..... (650) 522-7900

Fire Prevention  
and Safety ..... (650) 522-7940

Non-Emergency Police  
Assistance ..... (650) 522-7700

Police: Community  
Services, Neighborhood  
Watch..... (650) 522-7744

Police: General Information  
and Records..... (650) 522-7710

Secret Witness  
Hotline..... (650) 522-7676

Surveillance Camera  
Registration ..... (650) 522-7626



## Traffic

Broken Traffic  
Signals ..... (650) 522-7300

Illegal Unsafe  
Driving ..... (650) 522-7740

Residential Permit  
Parking Program .... (650) 522-7300

Traffic Patrol & Red Light  
Violations ..... (650) 522-7747



## Picnics, Athletics & Events

Athletic Field  
Reservations ..... (650) 522-7430

Neighborhood  
Block Parties ..... (650) 522-7300

Picnic  
Reservations ..... (650) 522-7434

Poplar Creek  
Golf Course ..... (650) 522-4653

Recreation Class  
Registration ..... www.eRecReg.com

Special Community  
Event Permit ..... (650) 522-7300



## Youth Programs

Building Blocks Pre-School  
Programs ..... (650) 522-7470

Other Youth  
Programs ..... (650) 522-7470

San Mateo Police Activities  
League..... (650) 522-7725

San Mateo Teens.... (650) 522-7478

Summer Camps .. (650) 522-SUMM



## Housing, New Home Construction & Remodels

Affordable Housing  
Program ..... (650) 522-7220

Building Inspection and  
Permits ..... (650) 522-7172

Design Review & New  
Construction ..... (650) 522-7212

First Time Home  
Buyers Program .... (650) 522-7220

Illegal Construction (650) 522-7172

Remodeling Existing  
Buildings ..... (650) 522-7172



## Streets & Sidewalks

Potholes & Sidewalk Repair,  
Street Paving..... (650) 522-7300

Street Cleaning..... (650) 522-7300

Street Closures Related  
to Construction ..... (650) 522-7300

Street Light Out..... (650) 522-7300



## Sustainability & Green Programs

Sustainability  
Program ..... (650) 522-7010

Recycling, Composting &  
Garbage Disposal... (650) 595-3900



## Sewer & Wastewater

Report Illegal  
Dumping ..... (650) 522-7300

Sewer Overflow &  
Back-ups..... (650) 522-7300

# WHO TO CALL



## Starting A Business

Business License .... (650) 522-7113  
Economic Development..... (650) 522-7153



## Recreation Centers & Pools

Beresford Recreation Center..... (650) 522-7440  
Central Recreation Center..... (650) 522-7490  
Joinville Pool ..... (650) 522-7460  
King Pool ..... (650) 522-7465  
Martin Luther King, Jr. Center..... (650) 522-7470  
Senior Center..... (650) 522-7490



## Downtown San Mateo

Cleanliness and Litter ..... (650) 522-7283  
Contest a Parking Ticket ..... (800) 352-7567  
Parking and Garages ..... (650) 522-7283  
Report Broken Parking Meters and Pay Stations ..... (650) 522-7283



## Trees & Parks

Park Maintenance.. (650) 522-7420  
Street Tree Maintenance..... (650) 522-7420  
Tree Permits ..... (650) 522-7420



## Library Services

Hillsdale Branch .... (650) 522-7880  
Main Library..... (650) 522-7800  
Marina Branch..... (650) 522-7890  
U.S. Passport Acceptance Office ..... (650) 522-7868



## Employment

Job Opportunities..... calopps.org



## Graffiti Hotline & App: MySanMateo

Graffiti on Public or Private Property ..... (888) 886-0766  
In Progress.....911



## Flood Protection

FEMA Flood Management ..... (650) 522-7367  
Storm Drain Maintenance, Sandbags ..... (650) 522-7300



## Volunteer Opportunities

San Mateo Fire Explorers Program .....(650) 522-7522 x6350  
San Mateo Police Cadets Program ..... (650) 522-7668  
Volunteer Source ... (650) 522-7277



## Nuisance Issues on Private Property

Abandoned Vehicles ..... (650) 522-7766  
Overgrown Weeds, Storage Of Debris In View ..... (650) 522-7150



## Miscellaneous Requests

General Information and Questions..... (650) 522-7000  
Marriage Licenses and Birth Certificates..... (650) 363-4500  
Public Records Requests ..... (650) 522-7040

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